

Online Account Management Available

Get Started Today!

Visit: myaccount.hartfordutilities.org

CREATE YOUR ACCOUNT

Go to: myaccount.hartfordutilities.org

Select “create an account”. Be sure to use your account number and account name as it appears on your utility bill this month.

VIEW YOUR BILLS

You are able to enroll in paperless billing, view your current bill and see previous usage history. When enrolled in paperless billing you will receive a monthly bill availability notification; along with additional utility email notices.

PAY YOUR BILL


Securely pay your bill using a credit card or bank account via Payment Service Networks (fee will apply).

MANAGE YOUR DATA

After you have successfully created your MyAccount account you will be able to spot trends, track your usage and even take part in energy-related alerts such as high water usage. You can also compare rates easily at the click of a button!

UPDATE MAILING ADDRESS AND PHONE NUMBER

You can update your account mailing address and primary phone number listed on your account.

Go to “View/Pay Bill” screen and then select the edit pencil icon  next to your account number.



109 North Main Street, Hartford, WI 53027
262-673-8212

How to Create an Account

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HARTFORD ELECTRIC & WATER

Email Address Password Login

Remember me Forgot your Password? Create an Account 2

Create your account below

Name on Account 3 Exactly as it appears on your statement

Account Number 4 Exactly as it appears on your statement

Email Address 5 name@domain.com

Choose Password 6 New password must be 6 or more characters

Re-enter Password

Secret Question 7 What street did you grow up on?

Secret Answer

CREATE ACCOUNT 8

1. Go to: myaccount.hartfordutilities.org
2. Click on Create an Account
3. Type the name **exactly** as it appears on your current bill.
 - If your name is spelled incorrectly, please contact the utility office after you sign up.
4. Type the account number **exactly** as it appears on your current bill.
 - There should be no zeros in front.

HARTFORD UTILITIES

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Statement

Customer: JOHN SMITH 3

Account Number: 123456-01 4

Service Address: 123 N MAIN

Statement Date: 5/27/2022

Service Period: 4/27/2022 - 5/24/2022

Bill Type: REGULAR

5. Type in your email address.
6. Choose a password and re-enter to verify.
7. Select a secret question and type in your answer.
8. Click on "CREATE ACCOUNT".



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