(Serve you.)

CUSTOM Rx MANAGEMENT

How to Use
serve-you-rx.com

Make the most of your prescription benefit online at **serve-you-rx.com**. With just a few quick clicks, you'll have access to useful tools and resources that can help save time and money!

DEDICATED *MEMBERS* SECTION

Click on *Members* in the top navigation to find helpful information about:

- EZRefillRx
- Member Portal
- Preferred Drug List
- Member forms

MEMBERS USE THE LINKS AT THE TOP OF THE PAGE TO ACCESS **EZREFILLRX** AND THE **MEMBER PORTAL**.

MEMBER PORTAL

As a plan member, you can register for the *Member Portal* through **serve-you-rx.com**. This free, password-protected portal contains information about your benefit and will help you track and organize prescription details for yourself and covered family members.

Click the *Member Login* link at the top of the page to register and tap into.

- ***What's My Copay?*** **–** Compare the cost of using brand drugs vs. generics, between retail pharmacies, and between retail pharmacies and Serve You DirectRx℠ Mail Service Pharmacy

- **My Journals –** Keep a list of your current medications, doctors, pharmacies and more for quick, easy reference

- **Medication History –** Record medication history for you and your covered family members for personal files and to share with your doctors

- **Drug Search –** Learn about prescription storage, missed dosage instructions, common uses, side effects and more

- **Pharmacy Search –** Search by ZIP code, distance and 24-hour availability for network pharmacies that accept your plan

Serve You Member Services is available at **800-759-3203** if you have questions or need assistance using **serve-you-rx.com** or the *Member Portal*.

How to Use
What's My Copay?

What's My Copay? is one of the most popular features of the *Member Portal*. You can compare the cost of using brand drugs vs. generics, between retail pharmacies, and between retail pharmacies and Serve You DirectRx℠ Mail Service Pharmacy *(DirectRx Mail)*.

FOLLOW THESE SIMPLE STEPS TO GET STARTED:

1. Login to the *Member Portal*, and click *What's My Copay?*

2. Enter the drug name, and click the *Search* box. Choose the appropriate drug from the *Drug List* >> *Drug Options* >> *Drug Results* that appear.

3. Enter the drug quantity and the day supply prescribed to you. If you are taking 1 capsule a day for 30 days, enter **30** capsules over the course of **30** days.

4. Search for a network pharmacy that accepts your plan by entering your address, ZIP code, distance or 24-hour availability.

   From the results provided, you can click on each pharmacy to check your copay and compare it to *DirectRx Mail*. For example: At a retail drug store, you may be able to fill your prescription for a 30-day supply for a $10 copay. If you use *DirectRx Mail*, you may be able to fill your prescription for a 90-day supply for a $20 copay, saving you $10.

Serve You Member Services is available at **800-759-3203** if you have questions or need assistance using *What's My Copay?*

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