

CITY OF HARTFORD, WISCONSIN MUNICIPAL ELECTRIC UTILITY

RATES IN EFFECT JANUARY 1, 2017

THESE RATES REMAIN UNCHANGED SINCE JULY 2005

RESIDENTIAL ELECTRIC SERVICE

Customer Charge .....\$7.00/month
Energy Charge.....\$.0780/kWh
Minimum Bill.....\$7.00/month

Residential electric bills are subject to 5.6% Wisconsin State Sales Tax for bills due June to November.

GENERAL ELECTRIC SERVICE

Customer Charge - single phase.....\$8.00/month
Customer Charge - three phase .....\$15.00/month
Energy Charge.....\$.0780/kWh

Minimum bill will be the customer charge.

SMALL POWER ELECTRIC SERVICE

Customer Charge .....\$50.00/month
Demand Charge per Month (Billed) .....\$.650/kWh
Energy Charge.....\$.03950/kWh

Minimum bill will be the customer charge, plus \$1.25 per kW of the highest monthly Maximum Measured Demand occurring in the current month or preceding 11 month period.

- \* If the customer receives service at the primary voltage, a 1.25% discount on the demand and energy charges is given.
\* A \$.15 per kW of billed demand discount is applied where no step-down substation facilities are required, or where the customer assumes the ownership, maintenance, and operation of substation(s) or transformer(s).

LARGE POWER ELECTRIC SERVICE

(Applied to customers for all types of service if monthly Maximum Measured Demand is in excess of 200 kilowatts per month for three or more months in a consecutive 12 month period.)

Customer Charge .....\$150.00/month
Demand Charge/Month (on peak).....\$.760/kWh
Energy Charge On Peak.....\$.04100/kWh
Energy Charge Off Peak .....\$.02450/kWh
Customer Demand Charge.....\$1.50/kWh

Minimum bill will be the customer charge, plus the customer demand charge.

INDUSTRIAL POWER SERVICE

(Applied to customers for all types of service if monthly Maximum Measured Demand is in excess of 1000 kilowatts per month for three or more months in a consecutive 12 month period.)

Customer Charge .....\$250.00/month
Demand Charge/Month (on peak).....\$.836/kWh
Energy Charge On Peak.....\$.03650/kWh
Energy Charge Off Peak .....\$.02200/kWh
Customer Demand Charge.....\$1.50/kWh

Minimum bill will be the customer charge, plus the customer demand charge.

RECONNECTION CHARGES

A reconnection charge of \$35.00 will be assessed during regular business hours (7:30 a.m. to 3:15 p.m., Monday through Friday). After regular office hours the minimum reconnection charge of \$35.00 applies plus any overtime labor costs, not to exceed a total maximum charge of \$70.00.

TO ALL UTILITY CUSTOMERS:

In accordance with Public Service Commission of Wisconsin rules, please be advised the following agencies and programs may be able to provide financial aid assistance or counseling to City of Hartford Electric, Water, and Wastewater Utility customers:
WASHINGTON COUNTY DEPARTMENT OF SOCIAL SERVICES - (262) 335-4610
Use the form on the reverse side to advise the utility about any critical life-sustaining medical equipment.

DEFINITIONS

ON PEAK is defined as 7:00 am to 9:00 p.m., Monday through Friday, excluding Holidays.

MAXIMUM MEASURED DEMAND (MMD) in any month is that demand in kilowatts needed to supply the average kilowatts in 15 consecutive minutes of greatest consumption of electricity during each month.

ON-PEAK BILLED DEMAND = On-Peak MMD x 90%

Average Monthly Power Factor

AVERAGE MONTHLY POWER FACTOR, where A = monthly use of kilowatt-hours and B = monthly use of lagging reactive kilovolt-ampere-hours as obtained from a reactive component meter (equipped with ratchets), is equal to:

A
the square root of [(A x A) + (B + B)]

PRIMARY METERING DISCOUNT = a 1.25% discount on the monthly energy charge, the customer demand charge, and the demand charge for customers metered on the primary side of the transformer at the utility's primary voltage.

TRANSMISSION METERING DISCOUNT = a 2.50% discount on the monthly energy charge, the customer demand charge, and the demand charge for customers metered on the transmission side of the transformer at the utility's transmission voltage.

TRANSFORMER OWNERSHIP DISCOUNT = a credit of \$0.25 per kW on the monthly customer demand charge given to customers who own and maintain their own transformers or substations.

GENERAL CONDITIONS

\* All metered rates are subject to a positive or negative Power Cost Adjustment Charge (PCAC) equal to the amount by which the current cost of power is greater or lesser than the base cost of power purchased, using the formula prescribed by the Public Service Commission of Wisconsin.

\* Budget billing plans are available after 8 months to residential customers with electric heat only. Additional information is available from the Business Office.

\* All payments must be presented to the City Treasurer's office by 4:30 p.m. on the 20th day after issuance. Payments received after 4:30 p.m. on the due date are subject to a finance charge of 1% per month (12% APR) on the balance outstanding at the due date.

\* When a check is returned to the utility for insufficient funds, a charge of \$35.00 will be applied to the customer's account. Checks returned for insufficient funds are automatically referred to the Hartford Police Department.

\* Payments are accepted at the City Hall Treasurer's Office, 109 North Main Street, during regular business hours 7:30 a.m. to 4:30 p.m. Monday through Friday. After hours payments may be placed in the utility drop box located inside the front entrance of City Hall at 109 North Main Street. PAYMENTS PLACED IN THE UTILITY DROP BOX ARE NOT CONSIDERED PAID UNTIL THE NEXT BUSINESS DAY. Payments are also accepted on or before the due date of the following local businesses:

First National Bank.....116 West Sumner
Associated Bank.....1594 East Sumner

\* As authorized under Wisconsin Statute 66.60(16), delinquent utility bills at October 21st become special charges upon the property tax bill of the property owner unless paid by November 20th.

IMPORTANT TELEPHONE NUMBERS

Utility Department.....670-3710
After Hours.....673-2600
Business Office.....673-8212
Public Service Commission Hotline.....1-800-225-7729

**CRITICAL LIFE-SUSTAINING MEDICAL EQUIPMENT FORM**

In order to process this request, the following form needs to be completed and returned to:

CITY OF HARTFORD UTILITIES  
109 NORTH MAIN STREET  
HARTFORD, WI 53027  
Fax Number: (262) 673-8301

<b>Customer Information (To be completed by customer)</b>
Name:
Address:
Utility Account Number:
Phone Number:

<b>Individual with Medical Condition (To be completed by customer)</b>
Name:
Date of Birth:
Relationship to Customer:

**Release (To be completed by resident requiring life-sustaining medical equipment or his/her legal guardian)**

I \_\_\_\_\_ (circle one: resident or legal guardian) hereby grant my consent to the below-named licensed physician or public health, social services, or law enforcement official to release to Hartford Utilities such information as noted below, plus any supplemental information as may be needed by Hartford Utilities to verify the medical need for Medical Alert Services.

Signature of Resident or Legal Guardian: \_\_\_\_\_

Date: \_\_\_\_\_

<b>Patient Information (To be completed by physician)</b>
Patient Name:
Date of last office visit:
Current Diagnosis:
Current Prescriptions:
Does medical condition or treatment require electricity?                      Yes                      No
If yes, what type of equipment is needed?
How often is this equipment used?
Would loss of electricity be life threatening?                      Yes                      No
Additional comments/concerns:
Physician's Signature:

CITY OF HARTFORD, WISCONSIN  
MUNICIPAL WATER UTILITY  
RATES IN EFFECT JANUARY 1, 2017  
THESE RATES REMAIN UNCHANGED SINCE JANUARY 2011

**MONTHLY VOLUMETRIC CHARGE**

First 20,000 gallons-----	\$4.95/1000 gallons
Next 313,333 gallons -----	\$4.33/1000 gallons
Next 1,000,000 gallons-----	\$3.73/1000 gallons
Over 1,333,333 gallons-----	\$3.20/1000 gallons

**MONTHLY SERVICE CHARGE**  
(City Customers)

<u>Meter Size</u>	<u>Monthly Charge</u>	<u>Meter Size</u>	<u>Monthly Charge</u>
5/8 inch	\$13.50	3 inch	\$102.00
3/4 inch	\$13.50	4 inch	\$156.00
1 inch	\$18.00	6 inch	\$205.00
1 1/4 inch	\$24.00	8 inch	\$330.00
1 1/2 inch	\$33.00	10 inch	\$450.00
2 inch	\$54.00	12 inch	\$549.00

**EXTRATERRITORIAL SURCHARGES**

Customers residing outside the corporate limits of the City of Hartford are billed at regular rates for volume and service, plus a 25% surcharge.

**GENERAL CONDITIONS**

- All payments must be presented to the City Treasurer’s Office by 4:30 p.m. on the 20<sup>th</sup> day after issuance. Payments received after 4:30 p.m. on the due date are subject to a finance charge of 1% per month (12% APR) on the balance outstanding at the due date.
- When a check is returned to the utility for insufficient funds, a charge of \$35.00 will be applied to the customer’s account. Checks returned for insufficient funds are automatically referred to the Hartford Police Department.
- Payments are accepted at the City Hall Treasurer’s Office, 109 North Main Street, during regular business hours 7:30 a.m. to 4:30 p.m. Monday through Friday. After hours payments may be placed in the utility drop box located inside the front entrance of City Hall at 109 North Main Street. **PAYMENTS PLACED IN THE UTILITY DROP BOX ARE NOT CONSIDERED PAID UNTIL THE NEXT BUSINESS DAY.** Payments are also accepted on or before the due date at the following local businesses:

First National Bank.....116 West Sumner

Associated Bank ..... 1594 East Sumner

**IMPORTANT TELEPHONE NUMBERS**

Utility Department .....670-3710

After Hours..... 673-2600

Business Office.....673-8212

Public Service Commission Hotline ..... 1-800-225-7729

CITY OF HARTFORD, WISCONSIN  
MUNICIPAL WATER UTILITY  
RATES IN EFFECT JANUARY 1, 2017  
THESE RATES REMAIN UNCHANGED SINCE JANUARY 2011  
(CONTINUED)

**BULK WATER CHARGE**

Volume charge -----	\$4.95/1000 gallons
Plus service charge -----	\$40.00

**TEMPORARY SERVICE**

Service charge for setting valve-----	\$15.00
Deposit for valve and meter -----	\$15.00

**UNMETERED GENERAL WATER SERVICE CHARGE**

Where the utility cannot immediately install its water meter, service MAY be supplied temporarily on an unmetered basis. Such service shall be billed at the rate of \$33.30 per month. This rate shall be applied only to single family residential and small commercial customers and approximates the cost of 4,000 gallons of water per month. If it is determined by the utility that usage is in excess of 4,000 gallons per month, an additional charge will be made for the estimated additional usage.

**RECONNECTION CHARGES**

	During Normal Business Hours	After Normal Business Hours
Reinstallation of meter, including valving at curb stop.....	\$40.00	\$60.00
Valve turned on at curb stop .....	\$30.00	\$45.00

**PUBLIC FIRE PROTECTION MONTHLY SERVICE CHARGE**

<u>Meter Size</u>	<u>Monthly Charge</u>	<u>Meter Size</u>	<u>Monthly Charge</u>
5/8 inch	\$11.50	3 inch	\$173.00
3/4 inch	\$11.50	4 inch	\$288.00
1 inch	\$28.75	6 inch	\$575.00
1 1/4 inch	\$42.55	8 inch	\$920.00
1 1/2 inch	\$57.50	10 inch	\$1,380.00
2 inch	\$92.00	12 inch	\$1,839.00

**PRIVATE FIRE PROTECTION MONTHLY SERVICE CHARGE**

<u>Meter Size</u>	<u>Monthly Charge</u>	<u>Meter Size</u>	<u>Monthly Charge</u>
2 inch	\$10.00	8 inch	\$100.00
3 inch	\$19.00	10 inch	\$150.00
4 inch	\$31.00	12 inch	\$218.00
6 inch	\$62.00		

**SPECIAL CHARGES**

As authorized under Wisconsin Statute 66.60(16), delinquent utility bills at October 21<sup>st</sup> become special charges upon the property tax bill of the property owner unless paid by November 20<sup>th</sup>.

**CITY OF HARTFORD, WISCONSIN  
MUNICIPAL WASTEWATER UTILITY  
RATES IN EFFECT JANUARY 1, 2017  
THESE RATES REMAIN UNCHANGED SINCE JANUARY 2016**

**MONTHLY VOLUMETRIC CHARGE**

City Customers-----	\$4.42/1000 gallons
Extraterritorial Customers-----	\$5.37/1000 gallons

**MONTHLY WEIGHTED METER CHARGE**

	<u>METER SIZE</u>	<u>MONTHLY CHARGE</u>
City Customers	5/8 inch	\$14.82
	3/4 inch	\$14.82
	1 inch	\$37.04
	1 1/4 inch	\$54.81
	1 1/2 inch	\$74.07
	2 inch	\$103.70
	2 1/2 inch	\$185.18
	3 inch	\$222.21
	4 inch	\$370.35
	6 inch	\$740.71
	10 inch	\$1,777.68
	12 inch	\$2,370.24
Extraterritorial Customers	per user	\$16.70

**MONTHLY SURCHARGES**

City Customers	BOD > 300 mg/L	\$0.398/lb
	TSS > 250 mg/L	\$0.135/lb
	P > 6 mg/L	\$6.411/lb
	N > 30 mg/L	\$0.584/lb
Extraterritorial Customers	BOD > 300 mg/L	\$0.460/lb
	TSS > 250 mg/L	\$0.159/lb
	P > 6 mg/L	\$7.594/lb
	N > 30 mg/L	\$0.700/lb

**GENERAL CONDITIONS**

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When a check is returned to the utility for insufficient funds, a charge of \$35.00 will be applied to the customer's account. Checks returned for insufficient funds are automatically referred to the Hartford Police Department.

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First National Bank ..... 116 West Sumner

Associated Bank.....1594 East Sumner

CITY OF HARTFORD, WISCONSIN  
MUNICIPAL WASTEWATER UTILITY  
RATES IN EFFECT JANUARY 1, 2017  
THESE RATES REMAIN UNCHANGED SINCE JANUARY 2016

**IMPORTANT TELEPHONE NUMBERS**

Utility Department .....	670-3710	After Hours .....	673-2600
Business Office .....	673-8212	Public Service Commission Hotline.....	1-800-225-7729

**SPECIAL CHARGES**

As authorized under Wisconsin Statute 66.60(16), delinquent utility bills at October 21<sup>st</sup> become special charges upon the property tax bill of the property owner unless paid by November 20<sup>th</sup>.

**SEWER METERING**

Municipal wastewater volume charges are based upon metered water volumes. No adjustment of any kind is allowed for water volumes not treated by the Wastewater Utility, unless a secondary water meter is installed.

Customers wishing to avoid Wastewater Utility charges for municipal water not treated by the Wastewater Utility may permanently install a secondary water meter (a.k.a. deduct meter) per instructions available from the Hartford Water Utility. The cost of the secondary water meter and installation is the responsibility of the customer. The meter must be installed by a licensed plumber and inspected by the Hartford Water Utility prior to use. A secondary water meter is subject to an additional monthly service charge equal to the monthly service charge of the primary water meter, regardless of water volume measured.

CITY OF HARTFORD, WISCONSIN  
MUNICIPAL RECYCLING SERVICE  
RATES IN EFFECT JANUARY 1, 2017  
THESE RATES REMAIN UNCHANGED SINCE JANUARY 2015

For all single family homes, duplexes, and triplexes located within the corporate limits of the City of Hartford, Wisconsin a fee of \$6.12 per month per household is charged on your utility bill to help defray the cost of State-mandated recycling programs. All other households, commercial enterprises, and industries are required to arrange for the private disposal of recyclable materials.

**GENERAL CONDITIONS**

All payments must be presented to the City Treasurer's Office by 4:30 p.m. on the 20<sup>th</sup> day after issuance. Payments received after that time are subject to a finance charge of 1% per month (12% APR) on the balance outstanding at the due date.

All payments are accepted at the City Hall Treasurer's Office, 109 North Main Street, during regular business hours 7:30 a.m. to 4:30 p.m. Monday through Friday. After hours payments may be placed in the utility drop box located in the Hartford Police Department lobby. **PAYMENTS PLACED IN THE UTILITY DROP BOX ARE NOT CONSIDERED PAID UNTIL THE NEXT BUSINESS DAY.** Payments are also accepted on or before the due date at the following local businesses:

First National Bank.....	116 West Sumner	Associated Bank .....	1594 East Sumner
County Market .....	1566 East Sumner	PNC Bank .....	709 Grand Avenue

**SPECIAL CHARGES**

As authorized under Wisconsin Statute 66.60(16), delinquent utility bills at October 21<sup>st</sup> become special charges upon the property tax bill of the property owner unless paid by November 20<sup>th</sup>.

**IMPORTANT TELEPHONE NUMBERS**

Sanitation/Recycling Office.....	673-8225	Business Office .....	673-8212
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