

# 2011 ANNUAL REPORT

## HARTFORD POLICE DEPARTMENT

### OUR MESSAGE FOR 2011

Mayor Dautermann, Members of the Common Council, Members of the Police And Fire Commission, City Administrator Koppelberger, and Citizens of the City of Hartford,

Once again, it is my privilege to present you with the Hartford Police Department's Annual Report. The Hartford Police Department continues to be a Mission-driven agency that actively strives to enhance the quality of life in our community through community based policing practices. 2011 was a year of new challenges and opportunities.

In 2011 we said goodbye to Communications Officer Barb Dudec after many long years of faithful service at HPD, and to Part-Time Communications Officer Karen Opitchka who left to pursue other career opportunities. It was also the year we welcomed Officer Michael Galezewski and Communications Officer Amanda Schermetzler to the department.

It was the year that our community took a long hard look at the overdue remodeling needs of the City Hall Building. We are thankful for all of the different community stakeholders that came together to help us with this historic project. The broad community support for our agency during this important undertaking is truly appreciated by myself and all the members of our department.

On behalf of the department, please accept my appreciation for the valued support and direction you have given to the staff of the Hartford Police Department during the past year. It is our hope that you will find this annual report both interesting and enlightening as we share a brief overview of the many important operations of the Hartford Police Department in 2011. If there are any questions concerning the report or any requests for additional information on any item(s) in this report, please feel free to contact me at your convenience.

Respectfully Submitted,

Chief David Groves

*"Leadership is action, not position"*

### HIGHLIGHTS

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### OUR MISSION

We are a professional police department dedicated to providing the highest quality police service to the citizens we serve. Our mission includes: protecting life and property, preventing crime, reducing the fear of crime and apprehending those who violate our laws, providing needed services to the community while maximizing efficiency today and in the future. Working cooperatively with the public, we strive to improve the quality of life in the City of Hartford.

**It is the mission of the Hartford Police Department to enhance the quality of life through community based policing that provides police services in a fair, conscientious and professional manner.**

To help accomplish our mission, the Department is committed to the following core values that guide our daily work and decisions.

**Sensitivity:** Our officers protect constitutional rights and personal freedoms. They strive to be sensitive and fair in all of their actions, unselfishly practicing compassion, tolerance, empathy and care for victims, complainants and all others.

**Honesty:** We understand that honesty is the basis for personal and public trust.

**Openness and Accessibility:** Our officers conduct departmental affairs publicly, are accessible to the public, and maintain open and effective lines of communication. They work together as a team to identify and solve problems. They do what is in the best interests of the community, and will be responsive and attentive to the community's needs and standards.

**Accountability and Efficiency:** Our officers are committed to providing police services as efficiently and effectively as possible. While they strive to be as progressive as possible, they are concerned with conserving financial resources. Our officers are responsible and accountable for their conduct and performance.

**Ethics:** Our officers have a strong sense of self-discipline, duty, obligation and dedication. They recognize the importance of each officer and citizen as an individual.

### OUR CODE

**AS A HARTFORD POLICE OFFICER** my fundamental duty is to serve mankind; to safeguard lives and property; to protect the innocent against deception, the weak against violence or disorder, to respect the Constitutional Rights of all men to liberty, equality and justice.

**I WILL** keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn or ridicule; develop self restraint; and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life, I will be exemplary in obeying the laws of the land and the regulations of the department. Whatever I see or hear of a confidential nature or that is confided in me in my official capacity will be kept ever secret unless revelation is necessary in the performance of my duty.

**I WILL** never act officiously or permit personal feelings to influence my decision. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear or favor, malice or ill will, never employing unnecessary force or violence and never accepting gratuities.

**I RECOGNIZE** the badge of my office as a symbol of public faith, and I accept it as a public trust to be held so long as I am true to the ethics of the police service. I will constantly strive to achieve these objectives and ideals, dedicating myself to my chosen profession, as a **HARTFORD POLICE OFFICER**.

## OUR OATH

“Police officers take risks and suffer inconveniences to protect the lives, defend the civil liberties, secure the safety of fellow citizens, and they endure such risks and tolerate such inconveniences on behalf of strangers. Consequently, police work is one of the more noble and selfless occupations in society. Making a difference in the quality of life is an opportunity that policing provides, and few other professions can offer.

A public affirmation of adhering to an Oath of Honor is a powerful vehicle demonstrating ethical standards...The following Law Enforcement Oath of Honor is recommended by the International Association of Chiefs of Police as a symbolic statement of commitment to ethical behavior:

**On my honor,  
I will never betray my badge,  
my integrity, my character,  
or the public trust.  
I will always have  
The courage to hold myself  
and others accountable for our actions.  
I will always uphold the constitution,  
My community, and the agency I serve.**

Before any officer takes the Law Enforcement Oath of Honor, it is important that he/she understands what it means. An oath is a solemn pledge someone makes when he/she sincerely intends to do what he/she says.

**Honor** means that one’s word is given as a guarantee.

**Betray** is defined as breaking faith with the public trust.

**Badge** is the symbol of your office.

**Integrity** is being the same person in both private and public life.

**Character** means the qualities that distinguish an individual.

**Public Trust** is a charge of duty imposed in faith toward those you serve.

**Courage** is having the strength to withstand unethical pressure, fear or danger.

**Accountability** means that you are answerable and responsible to your oath of office.

**Community** is the jurisdiction and citizens served.”

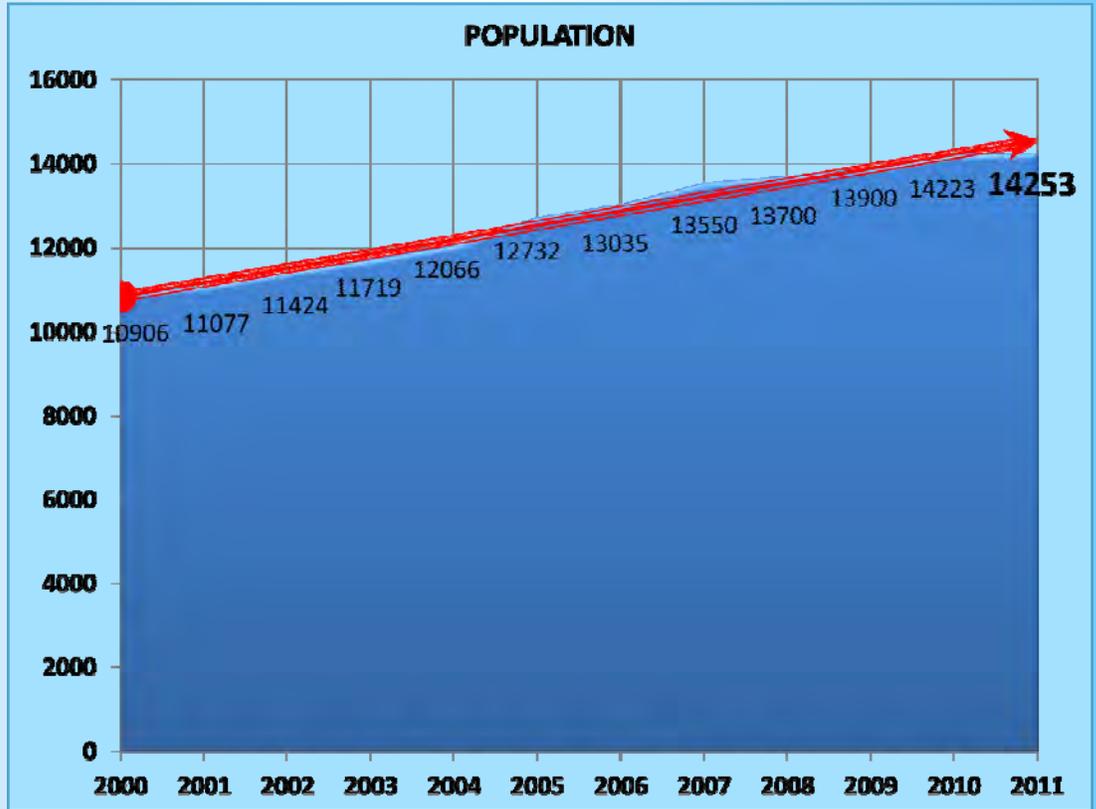
(Source: International Association of Chiefs of Police, [www.theiacp.org](http://www.theiacp.org))

**ALL MEMBERS OF THE HARTFORD POLICE DEPARTMENT HAVE  
PERSONALLY TAKEN THE OATH OF HONOR.**

## OUR REALITY

**“Policing is one of the most noble professions. The actions of any police officer, in an instant, can impact an individual for life, and even a community for generations. Given this realization, every police officer must be centered on what is important. Service, justice, and fundamental fairness—the nobility of policing demands the noblest of character.” - Dr. Stephen R. Covey**

## OUR CITY



The City of Hartford’s population has grown by over 23% since 2000, and posted a modest growth rate of about 5% over the last five years despite the recent widespread economic uncertainty that has negatively affected other Wisconsin communities.

The City of Hartford is the second largest city in Washington County. Hartford is primarily located in Washington County, with 4,795.77 acres or 7.493 square miles in that county. A portion of the city’s industrial park is also located in Dodge County. The Dodge County Portion of Hartford is 352.77 acres or 0.551 square miles. The total area that makes up our city is 5,148.54 acres or 8.044 square miles.

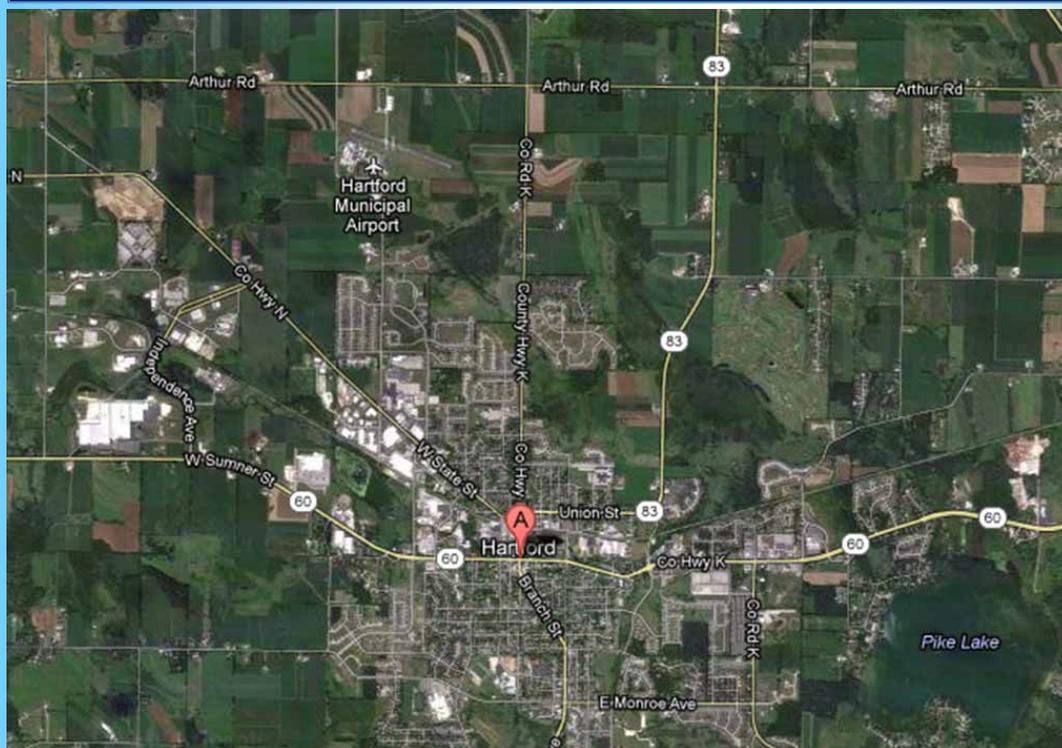
The City of Hartford has approximately 87.7 total miles of street within its borders. We are home to 4 public schools and multiple private schools.

As of 2011, according to Sperling’s Best Places, the median home in Hartford was \$182,700, and Hartford’s cost of living was 1.30% lower than the United States average. Sperling’ also reported that Hartford’s unemployment rate was 7.70% in 2011, well below the national average of 9.10%. They summarize their information saying, “Recent job growth is positive. Hartford jobs have increased by 0.89 percent.” (Source: [www.bestplaces.net/city/wisconsin/hartford](http://www.bestplaces.net/city/wisconsin/hartford)).

That source describes that the education of Hartford’s residents in 2011 as 89.28% high school graduates, 10.76% 2-year college graduates, 13.04% graduates of 4-year colleges, and 4.60% had graduate degrees. Finally, Sperling’s reports that the median 2011 Household Income in Hartford was \$56,623, or up by about 3.4% from the 2010 median income.

**All of these facts tell us what every Hartford Citizen already knows—Hartford is a great place to live, work, and play! That is why HPD is COMMUNITY PROUD!**

## OUR CITY



(Source: maps.google.com)



HARTFORD POLICE DEPARTMENT

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## OUR STAFF

### Chief David Groves

601



**Experience:** 19 years, Hartford P.D., McFarland P.D., Oconomowoc P.D., and the Milwaukee P.D.

**Education:** Bachelor of Arts in Sociology from Concordia University—Wisconsin, Master of Arts in Police Administration from St. John's University—Louisiana

**Academy:** Milwaukee Police Department—Session 3-'92

**Command School:** Federal Bureau of Investigations National

### Captain Tom Horvath

602



**Experience:** 24 years, at the Hartford P.D.

**Education:** Bachelor of Science in Criminal Justice Administration from Mount Scenario College—Wisconsin

**Academy:** MATC

**Command School:** Northwestern Police School of Staff and Command

### Operations Lieutenant Rod Lehl

603



**Experience:** 20 years, at the Hartford P.D.

**Education:** Bachelor of Science in Criminal Justice from University of Wisconsin—Oshkosh, Currently pursuing a Master of Arts in Public Administration from the University of Wisconsin—Oshkosh

**Academy:** FVTC

**Command School:** Northwestern Police School of Staff and Command, and the FVTC Executive Development Institute

### Administrative Lieutenant Scott MacFarlan

604



**Experience:** 16 years, at the Hartford P.D.

**Education:** Associates Degree in Police Science from the Moraine Park Technical College

**Academy:** Lakeshore Technical College

**Command School:** Certified Public Manager, University of Wisconsin

## OUR STAFF

### Detective Randy Abbott

606

**Experience:** 28 years, at the Hartford P.D., W.S.D., and the Mayville P.D.

**Education:** Associates Degree from Waukesha County Technical College

**Academy:** MPTC

**Specialized Training/Certifications:** Certified Death, Arson Investigator, Evidence Technician, Property Control Officer



### Detective Rich Thickens

607

**Experience:** 10 years, at the Hartford P.D.

**Education:** Bachelor of Science and Master of Arts in Public Policy from Trinity College—Connecticut

**Academy:** WCTC

**Specialized Training/Certifications:** Drug Recognition Expert Instructor, Certified Field Training Officer (F.T.O.), Death, Arson Investigator, and Property Control Officer



### School Liaison Officer Eric Rasmussen

609

**Experience:** 5 years, at the Hartford P.D., Theresa P.D., and the Town of Brookfield P.D.

**Education:** Bachelor of Science and Master of Arts in Occupational Therapy from the University of Wisconsin—Milwaukee

**Academy:** WCTC

**Specialized Training/Certifications:** Mounted Patrol Officer Certification



### Sergeant Tim Hayes

610

**Experience:** 19 years, at the Hartford P.D.

**Education:** Bachelor of Science in Criminal Justice from the University of Wisconsin—Milwaukee

**Academy:** WCTC

**Specialized Training/Certifications:** Field Training Evaluation Program Coordinator, Certified Field Training Officer (F.T.O.) and Defense and Arrest Tactics Instructor



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## OUR STAFF

### Officer Troy Fassbender

611



**Experience:** 22 years, Hartford P.D., North Fond du Lac P.D., and the Wisconsin D.N.R.

**Education:** Associates Degree in Criminal Justice from the University of Wisconsin—Oshkosh

**Academy:** WCTC

**Specialized Training/Certifications:** Certified F.T.O., Defense and Arrest Tactics Instructor Certified, and Bike Patrol Certified

### Officer Russ Wegner

612



**Experience:** 22 years, at the Hartford P.D., and the Wisconsin D.N.R.

**Education:** Bachelor of Science in Criminal Justice from Carroll College—Wisconsin

**Academy:** FVTC & MATC

**Specialized Training/Certifications:** Certified F.T.O. and D.N.R. Boating/Hunting Safety Instructor

### Officer Pat Beine

613



**Experience:** 19 years, at the Hartford P.D.

**Education:** Associates Degree in Police Science from MPTC

**Academy:** WCTC

**Specialized Training/Certifications:** Evidence Technician

### Officer Tom Conrad

614



**Experience:** 18 years, at the Hartford P.D.

**Education:** Associates Degree in Criminal Justice from the University of Wisconsin—Milwaukee

**Academy:** WCTC

**Specialized Training/Certifications:** Evidence Technician

## OUR STAFF

### Communications Officer Barb Dudec

618

**Experience:** 21 years, at the Hartford P.D.

**Specialized Training/Certifications:** Basic Public Safety Telecommunicator Certified, TIME System Validation Officer Certified, TIME System Basic/Advanced Certified, U.C.R. Reporting Officer Certified, , Communications Training Officer Certified, Emergency Medical Dispatcher Certified, Federal Emergency Management Agency—Incident Command System 100 & 700 Certifications, and American Heart Association C.P.R. & A.E.D. Certified.



### Communications Officer Amanda Schermetzler

619

**Experience:** Hired December 30, 2010, at the Hartford P.D.

**Specialized Training/Certifications:** Currently assigned to the Communications Officer Training & Evaluation Program. Specialized training and certifications to follow.



### Sergeant Jim Zywicki

620

**Experience:** 10 years, at the Hartford P.D., and the M.C.S.O.

**Education:** Bachelor of Science in Criminal Justice Administration from the University of Wisconsin—Eau Claire

**Academy:** M.C.S.O.

**Specialized Training/Certifications:** Drug Recognition Expert, Certified F.T.O., and Police Explorer Advisor Certified



### Officer Josh Krick

621

**Experience:** 8 years, at the Hartford P.D.

**Education:** Bachelor of Arts in Criminal Justice from the University of Wisconsin—Oshkosh

**Academy:** MATC

**Specialized Training/Certifications:** Nuisance Property Abatement Officer, Bike Patrol Certified, and Bicycle Safety Instructor



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## OUR STAFF

### Officer Nate Dorn

622



**Experience:** 4 years, Hartford P.D., and LTE at the Washington County Metro Drug Unit

**Education:** Associates Degree in Criminal Justice from MATC

**Academy:** MATC

**Specialized Training/Certifications:** Drug Recognition Expert, Traffic Narcotics Team (T.N.T.) Member

### Officer Jesse Deckert

623



**Experience:** 3 years, at the Hartford P.D., and the Watertown P.D.

**Education:** Bachelor of Arts in Criminal Justice from the University of Wisconsin—Eau Claire

**Academy:** CVTC

**Specialized Training/Certifications:** Drug Recognition Expert, Traffic Narcotics Team (T.N.T.) Member

### Officer Scott Jagusch

624



**Experience:** 2 years, at the Hartford P.D., and the Town of Breckenridge Colorado P.D.

**Education:** Bachelor of Arts in Business Administration from Christ College—Irvine, California

**Academy:** Colorado Sheriff's Training Institute, NETC

**Specialized Training/Certifications:** Certified F.T.O.

### Officer Robin Oliver

625



**Experience:** 2 years, at the Hartford P.D., and the Silver Lake P.D.

**Education:** Bachelor of Arts in Sociology from Marquette University

**Academy:** MATC

## OUR STAFF

### Officer Michael Galezewski

626

**Experience:** 1 years, at the Hartford P.D.

**Education:** Bachelor of Science Degrees in Communications Tech. and Criminal Justice from the University of Wisconsin—Platteville, and a Master of Arts in Criminal Justice from Michigan State University

**Academy:** MATC

**Specialized Training/Certifications:** Law Enforcement Intelligence Certificate—Michigan State University



### Communications Officer Trish Snyder

628

**Experience:** 14 years, at the Hartford P.D.

**Specialized Training/Certifications:** Basic Public Safety Telecommunicator Certified, TIME System Validation Officer Certified, TIME System Basic/Advanced Certified, Communications Training Officer Certified, Emergency Medical Dispatcher Certified, Emergency Medical Dispatch Instructor Certified, Federal Emergency Management Agency—Incident Command System 100 & 700 Certifications, and American Heart Association C.P.R. & A.E.D. Certified.



### Communications Officer Mary Neu

629

**Experience:** 14 years, at the Hartford P.D.

**Specialized Training/Certifications:** Basic Public Safety Telecommunicator Certified, TIME System Basic/Advanced Certified, Emergency Medical Dispatcher Certified, Federal Emergency Management Agency—Incident Command System 100 & 700 Certifications, and American Heart Association C.P.R. & A.E.D. Certified.



### Sergeant Mike Cummings

630

**Experience:** 17 years, at the Hartford P.D., and the Wisconsin D.N.R.

**Education:** Bachelor of Science in Geography from the University of Wisconsin—Stevens Point

**Academy:** SWTC

**Specialized Training/Certifications:** Firearms, TASER, Less Lethal Instructor Certifications; Certified F.T.O., and Washington County Sheriff SWAT Team Member



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## OUR STAFF

### Officer Ed Hall

631



**Experience:** 22 years, Hartford P.D.

**Education:** Associates Degree in Police Science from MPTC

**Academy:** MATC

### Officer Tim Rohrer

632



**Experience:** 16 years, at the Hartford P.D., and the Wisconsin D.N.R.

**Education:** Bachelor of Science in Administration of Justice from Marion College—Wisconsin

**Academy:** FVTC

**Specialized Training/Certifications:** Certified F.T.O., Emergency Vehicle Operations and Vehicle Contacts Instructor Certifications, and D.N.R. Boating/Hunting Safety Instructor

### Officer Mike Koester

633



**Experience:** 14 years, at the Hartford P.D., and the Hustisford P.D.

**Education:** Associates Degree in Criminal Justice from FVTC

**Academy:** WCTC

**Specialized Training/Certifications:** Drug Recognition Expert, Certified F.T.O., Firearms Instructor Certified, and D.N.R. Boating/Hunting Safety Instructor

### Officer Leslie Martin

634



**Experience:** 7 years, at the Hartford P.D.

**Education:** Bachelor of Science in Criminal Justice from the University of Wisconsin—Parkside

**Academy:** FVTC

**Specialized Training/Certifications:** Evidence Technician and D.N.R. Boating/Hunting Safety Instructor

## OUR STAFF

### Officer Erik Engebretsen

635

**Experience:** 7 years, at the Hartford P.D.

**Education:** Bachelor of Arts in Sociology/History from University of Minnesota —Twin Cities

**Academy:** WCTC

**Specialized Training/Certifications:** Drug Recognition Expert and Bike Patrol Certified



### Communications Officer Laura Jossart

638

**Experience:** 8 years, at the Hartford P.D.

**Specialized Training/Certifications:** Basic Public Safety Telecommunicator Certified, TIME System Validation Officer Certified, TIME System Basic/Advanced Certified, Communications Training Officer Certified, Emergency Medical Dispatcher Certified, Federal Emergency Management Agency—Incident Command System 100 & 700 Certifications, and American Heart Association C.P.R. & A.E.D. Certified.



### Communications Officer Mary Benton

639

**Experience:** 19 years, at the Hartford P.D.

**Specialized Training/Certifications:** Basic Public Safety Telecommunicator Certified, TIME System Basic/Advanced Certified, Emergency Medical Dispatcher Certified, Federal Emergency Management Agency—Incident Command System 100 & 700 Certifications, and American Heart Association C.P.R. & A.E.D. Certified.



### Administrative Assistant Patrice Moratz

640

**Experience:** 18 years, at the Hartford P.D.

**Specialized Training/Certifications:** Basic Public Safety Telecommunicator Certified, TIME System Agency Coordinator/Validation Officer, TIME System Basic/Advanced Certified, Emergency Medical Dispatcher Certified, Federal Emergency Management Agency—Incident Command System 100 & 700 Certifications, and American Heart Association C.P.R. & A.E.D. Certified.



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## OUR STAFF

### Clerk/Typist Mary Guenzel

641



**Experience:** 6 years, Hartford P.D.

**Specialized Training/Certifications:** Microsoft Word Level 1 & 2, and American Heart Association C.P.R. & A.E.D. Certified.

### Clerk/Typist Deb Musbach

642



**Experience:** 4 years, at the Hartford P.D.

**Specialized Training/Certifications:** Microsoft Word Level 1 & 2, and American Heart Association C.P.R. & A.E.D. Certified.

### Parking Enforcement Aide Dave Troeller

645



**Experience:** 4 years, at the Hartford P.D.

**Specialized Training/Certifications:** American Heart Association C.P.R. & A.E.D. Certified.

### Chaplain Doug Livingston

651



**Chaplain Corps Coordinator**

**Pastor at the First Congregational Church of Hartford**

**Specialized Training/Certifications:** Death Notification Training, Suicide Recognition/Prevention Training, International Conference of Police Chaplains Conference Training, Critical Incident Stress Management, and American Heart Association C.P.R. & A.E.D. Certified.

## OUR STAFF

### Chaplain Jeff Schimp

652

Pastor at the Glacier Hills Bible Church of Hartford

**Specialized Training/Certifications:** Death Notification Training, Suicide Recognition/Prevention Training, International Conference of Police Chaplains Conference Training, Critical Incident Stress Management, and American Heart Association C.P.R. & A.E.D. Certified.



### Chaplain Scott Moore

653

Pastor at Wellspring Community Church of Hartford

**Specialized Training/Certifications:** Suicide Recognition/Prevention Training, and American Heart Association C.P.R. & A.E.D. Certified.



### Citizens Academy Alumni Association



# YOU!



HARTFORD POLICE DEPARTMENT

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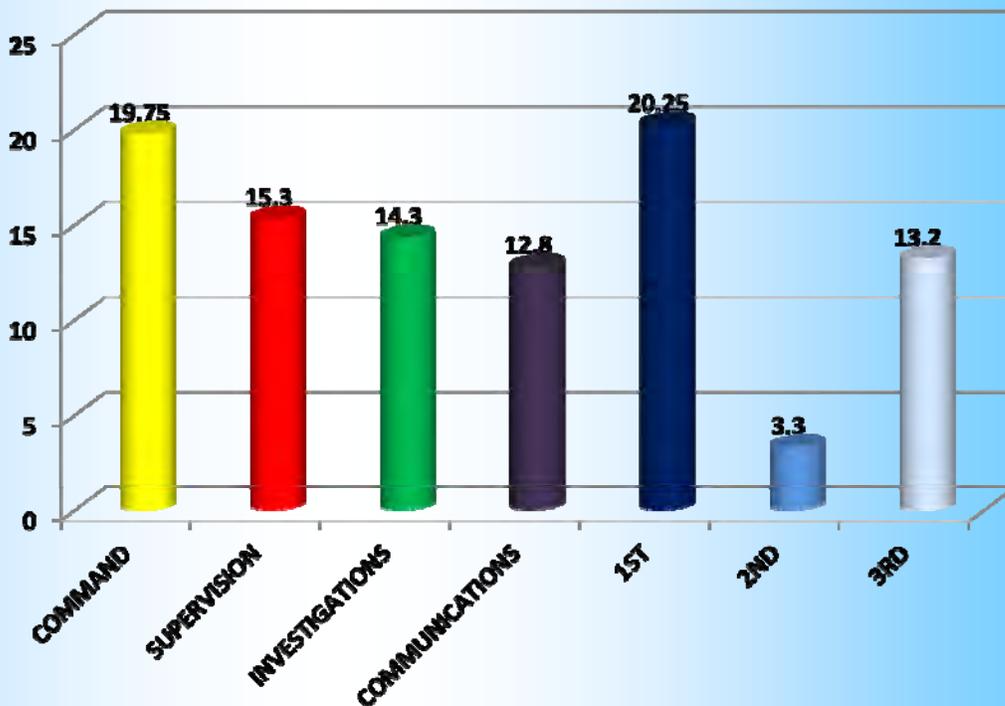
HARTFORD POLICE DEPARTMENT

## YEARS OF SERVICE

Your 2011 Hartford Police Department represented a cumulative total of over 335 years of sworn staff experience of policing, here in our city. When the years of experience of the officers who have worked elsewhere before coming to HPD are considered, the total is even higher. Our non-sworn Communications Center staff share over 77 years of experience providing public safety answering point services to the citizens of Hartford. We believe that the many years of experience our staff brings to our duties is invaluable to the performance of our mission here in Hartford. We are thankful for the personal commitment of each and every staff member who has made their position here in Hartford more than a job. They have chosen to stay with the police department as a profession, and we have all reaped the benefits of an experienced workforce .

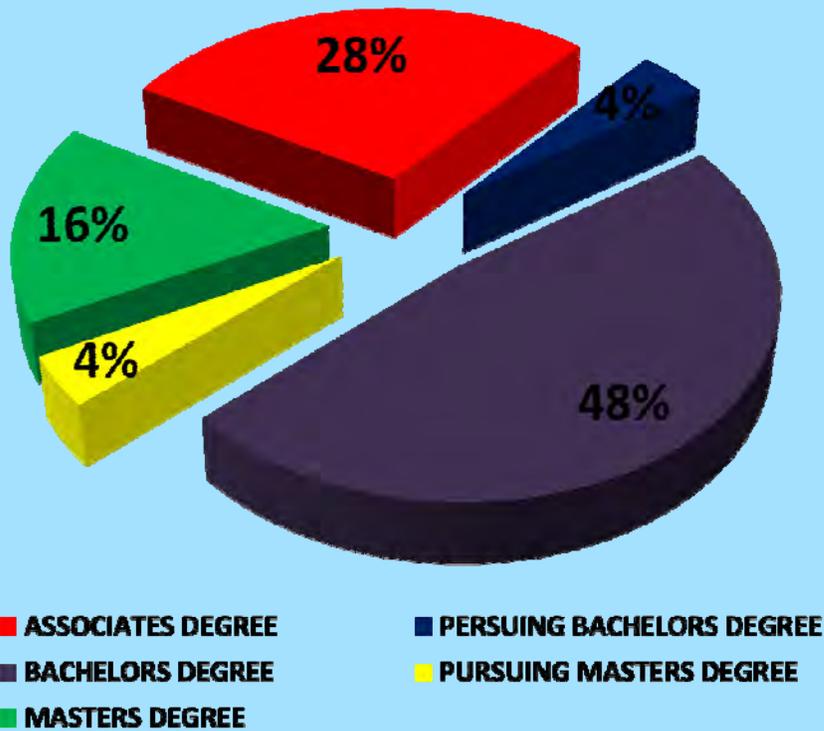


AVERAGE STAFF EXPERIENCE



## FORMAL EDUCATION

### SWORN STAFF EDUCATION SUMMARY



The years of the “biggest and toughest guy in town” becoming police officers just because they were are gone forever. As the law enforcement field has struggled over the past few decades to find its professional identity, the importance of a well-educated workforce has become apparent. The State of Wisconsin requires that new officers must obtain at least 60 college credits, the cumulative equivalent of a 2 year Associates Degree, within 5 years of their hire date to retain their law enforcement certification in this state. The Hartford Police Department requires that all candidates for our patrol officer positions possess these credits at the time of their application if they want to be considered by our department.

The Hartford Police Department places a premium on obtaining well-educated employees to meet the many challenges facing an ever-changing workforce. The average sworn officer at the Hartford police Department possesses about 3 and 3/4 years of formal collegiate studies, or just short of the time usually required to obtain a bachelor’s degree. This is almost double the minimum standard required by the State of Wisconsin and has definitely added quality candidates to our workforce.



# 2011 ANNUAL REPORT

HARTFORD POLICE DEPARTMENT

## OUR ELECTED OFFICIALS



Mayor Joe Dautermann



District 1 Alderperson  
Council President  
Tim Michalek



District 1 Alderperson  
Nicole Flanagan



District 1 Alderperson  
Randy Meyer



OUR ELECTED OFFICIALS



District 2 Alderperson  
Dennis Hegy



District 2 Alderperson  
Jim Core



District 2 Alderperson  
Wayne Rusniak



District 3 Alderperson  
Andy Doberstein



HARTFORD POLICE DEPARTMENT

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HARTFORD POLICE DEPARTMENT

## OUR ELECTED OFFICIALS



District 3 Alderperson  
Bob Jewell



District 3 Alderperson  
Barry Wintringer



City Administrator  
Gary Koppelberger



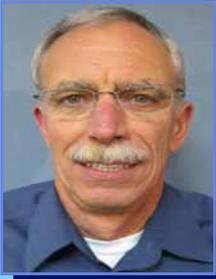
Police & Fire Commission  
President  
Richard Fehr



OUR POLICE AND FIRE COMMISSION



Police & Fire Commission  
Vice-President  
Dean Kirley



Police & Fire Commission  
Secretary  
Dennis Albrecht



Police & Fire Commissioner  
Richard Witt



Police & Fire Commissioner  
Ed Hurula



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HARTFORD POLICE DEPARTMENT

## 2011 AT A GLANCE

**JANUARY:** All sworn staff completed their transition training to their new Generation IV Glock duty weapons.



**FEBRUARY:** HPD completed our transition to the new county-wide radio system ahead of schedule.

The Cash for "Cash" fund raising campaign is authorized by the Common Council and the work begins!

**HARTFORD POLICE**  
**K-9 FUNDRAISING CAMPAIGN**

|          |
|----------|
| \$45,000 |
| \$40,000 |
| \$35,000 |
| \$30,000 |
| \$25,000 |
| \$20,000 |
| \$15,000 |
| \$10,000 |
| \$5,000  |
| \$2,500  |

**HELP HIRE HARTFORD'S 4-LEGGED OFFICER**

Call for Donation Details  
 262-673-2600

**MARCH:** Successfully Completed our 5th Annual Mini-Academy Training Season. Our officers were joined by local, county, state, and federal officers for top-notch training at a rock-bottom price. The 2011 Key Note Speaker was the Special Agent in Charge of the F.B.I.'s Behavioral Science Unit in Quantico, Virginia. The feedback on these programs was very positive again this year.

**APRIL:** HPD's own Citizen Police Academy Alumni Association volunteered their time and talents to give the Squad Room a badly needed paint job!



**MAY:** Captain Tom Horvath was honored as the Washington County Law Enforcement Officer of the Year by the Washington County American Legion.



**JUNE:** HPD puts a list of subjects with outstanding warrants through our department on our website. "Hartford's Most Wanted" goes online!

Directed Patrols begin in city parks to address ongoing concerns. Bicycle and Mounted Patrols



were utilized during periods of high volume usage.

## 2011 AT A GLANCE

**JULY:** The City Hall/Police Department Work Study Group continues its work for the Common Council. Multiple meetings and department tours were completed.



**OCTOBER:** The Common Council votes unanimously to approve the Work Study Group's "Option B" with the attached new garage construction from "Option C." Work is planned to begin in mid-2013.

**NOVEMBER:** The Hartford Area Chamber of Commerce and the Kettle Moraine Lions Club host their Annual \$10,000 Giveaway Raffle. They raised over \$7,800 dollars for the Cash for "Cash" Program.

**AUGUST:** HPD's Emergency Communications Center becomes only the third agency to be Nationally Certified as an Emergency Medical Dispatch Center by APCO in Wisconsin, and the only one to attain that service level in Washington County.

Officer Michael Galewski Joins the Hartford Police Department on August 24, 2011.



**DECEMBER:** HPD hosts their annual "Shop With a Cop" Program at the Hartford Walmart.

Full - Time Communications Officer Barb Dudec retires from the Hartford Police Department .



**SEPTEMBER:** Completed a 1,000 person Community Opinion Survey on the City Hall/Police Department remodeling project.

The Work Study Group presented their findings to the Common Council.



Part - Time Communications Officer Amanda Schermetzler joins the Hartford Police Department's Emergency Communications Center.



HARTFORD POLICE DEPARTMENT

# 2011 ANNUAL REPORT

### OUR PATROL DIVISION

#### PATROL DIVISION

Upon visiting the Hartford Police Department website or lobby, every citizen can read our mission statement which is boldly displayed in each location. The statement reads as follows: *“It is the mission of the Hartford Police Department to enhance the quality of life through community based policing that provides police services in a fair, conscientious, and professional manner.”*



Lieutenant Rod Lehl  
Operations

The patrol staff at the Hartford Police Department helps with the accomplishment of our department mission on a daily basis. The most visible aspect of our department is uniformed patrol staff answering a call for service in the community. Calls for service can be as simple as unlocking somebody’s car door to initially responding to a child abduction. Regardless of the type of call, it is our intent as a patrol staff to respond and investigate each call for service with absolute fairness, professionalism, and courtesy. Our officers understand that however minor the call may seem, it is extremely important to the citizen(s) involved that the incident be brought to a successful and timely resolution. We have been trained thoroughly to meet the needs of citizens who need our help, whether it is investigating a crime, performing CPR, or registering a bicycle. Helping others is our primary purpose.

One of the patrol staff’s main functions is to enforce traffic laws within our jurisdictional boundaries. Operating a motor vehicle in our city is an extremely common occurrence for the majority of our citizens. It is a privilege that should not be taken lightly by anyone, and it is our job to see that all motorists in our jurisdiction honor that privilege through safe driving practices. It is our responsibility to ensure the opportunity of safe travel in Hartford whether the individual is walking, riding a bike, or operating a motorized vehicle of some sort. Our goal is to gain compliance through enforcement efforts that include speed enforcement with the use of radar and laser speed detection devices, intersection monitoring, faulty vehicle equipment enforcement, and drunken driving enforcement. Please take the time to review the statistical data overview at the end of the annual report. The data will show you a synopsis regarding the number of documented complaints, calls for service, and enforcement activity completed by our patrol and investigative staff.

Last but not least, members of our patrol staff enjoy taking part in community events. It is our goal to partner with individuals, neighborhood groups, civic organizations, and businesses. We believe it is our duty to be accessible to the citizens we serve. Partnerships help your police department accomplish its mission. Please help us do that by taking the time to meet with us to help solve issues affecting our community’s well being.



## OUR INVESTIGATION BUREAU



Lieutenant Scott MacFarlan  
Administration

### INVESTIGATIONS BUREAU

This year in the Detective Bureau, a single case seemed to define the perseverance of one investigator. There was finally a disposition to a case Detective Abbott investigated for 7 years. The case involved the hospital calling one day with a suspicious surrogacy. It was later determined, that in fact, there was no surrogacy and the child in question was sold to another couple out of state. Many agencies showed little interest in dealing with this matter. Detective Abbott, on the other hand, dedicated himself to the resolution of this case.

A young girl ended up in a filthy impoverished home where she was not cared for. The people that bought her did so to obtain assistance in the state where they lived. The girl was eventually removed from the home and adopted by a loving family. The new adopted mother of the girl stated in an email, *“Detective Abbott...You saved this little girl and we thank you.”* Detective Abbott made a difference to this child that will be lifelong. This is what we strive to do on a daily basis as law enforcement officers. We could not imagine what would have happened to that little girl had Detective Abbott not intervened.

We could not be more proud of Detective Abbott for his part in this investigation and for his complete dedication to duty and to this child. For his involvement and dedication to the mission, he will be receiving a Merit award.

This year also marked an unusual spike in scrap metal thefts. Several local businesses fell victim to the thieves who operated mainly at night. In several of these cases, the thieves went to such lengths as to rent U-Haul trucks in order to transport the load to the recycling scrap yard. Several officers diligently patrolled the areas of the businesses and eventually made several arrests of suspects involved in the scrap thefts. Detective Thickens interviewed these suspects, obtaining confessions to close out the cases with criminal charges requested through the District Attorney’s office.

Detectives continue to harness the power of technology as an investigative tool. The newest edition to this arsenal is TLOxp. TLOxp® is used by the largest global corporations, major financial institutions, insurance carriers, and tens of thousands of law enforcement agencies and their investigators to investigate and research people, locations, companies, and their interrelationships for due diligence, risk assessment, fraud detection and protection, identity authentication and any number of other applications are now possible as well!

The best part of this newest investigative tool is it is free to law enforcement. Detectives also use Accurant and Wisconsin Justice Information Sharing (WIJIS) to assist them in investigating cases. These online tools have proven to be a real asset to the Bureau.

The Bureau planned for and acquired a Digital Image Management System (DIMS) for the storage of its entire digital media evidence. In use by over 500 law enforcement agencies, military, and government agencies across the United States, Linear Systems DIMS collects and manages digital photo, audio, and video evidence to simplify the acquisition and archiving of field and lab gathered digital evidence.

### OUR TRAINING BUREAU

#### TRAINING BUREAU

The Hartford Police Department believes that training is the cornerstone of a police department. Policing is a profession where officers are required to be exceptional in the application of all levels of force from verbal communication and commands, to the application of deadly force, and every level in between.

With continued training, our officers maintain the high level of skill we require in all of these areas. Department needs and assessments are coordinated by Captain Tom Horvath.

Some of the specialized training attended over the training year includes:

- Sovereign Citizens
- IPMBA Bicycle Certification
- Interview and Interrogation
- Basic Search Warrant Execution
- Drug Interdiction
- Intoximeter Certification

Our in-house instructors were able to recertify officers, free of charge, in TASER, and the Unified Tactical Instruction disciplines.

The Hartford Police Department continues to have an officer assigned to the Washington County Sheriff's Department's Special Weapons and Tactics (SWAT) team. Sgt. Michael Cummings has been with the unit since early 2008 and continues his tactical training twice a month.

In March of 2011, Hartford held its fourth annual "Mini-Academy". This year's academy was again a huge success by hosting nearly 400 officers from federal, state and local jurisdictions.

The key speaker was FBI Special Agent Steven R Colon. Agent Colon is a member of the Federal Bureau of Investigation's Behavioral Science Unit, located in Quantico, VA. This unit studies serial murder cases to profile specific behavior of both the victim and the suspect to provide insight that will be beneficial in the investigation and prosecution of these types of offenders and their crimes. Movies such as Silence of the Lambs were based, in part, on the work done in this unit.

Department staff was able to attend various portions of this training free of cost. Our department provided a variety of training sessions including:

- *Profiling Aberrant Behavior* (SA Steven R Colon, FBI Behavioral Science Unit, Quantico, VA)
- *Impaired Driving and Fourth Amendment Legal Updates* (WI Assistant Attorney General David Perlman and Attorney Nina Emerson, Director - Resource Center on Impaired Driving, University of Wisconsin Law School)
- *Investigating Computer Crimes Against Children* (DCI Special Agent Eric Szatkowski)



Captain Tom Horvath  
Training Coordinator

## OUR TRAINING BUREAU

*Supervisory Legal Update* (Attorney James Korom)

- *WSIC Overview* (DCI Special Agent Dennis Drazkowski)
- *Basic Explosives for Law Enforcement* (ATF Special Agent Michael Quick and Milwaukee County Bomb Squad)
- *Law Enforcement Suicide Awareness and Prevention* (Mary Van Haute, Wisconsin LEDR Team and Chaplains Doug Livingston and Jeffrey Schimp, Hartford Police Department)

In 2011, all Communication Officers completed APCO's Emergency Medical Dispatch training, and we were able to certify two in-house Emergency Medical Dispatch Instructors to provide continued, future recertification.

## OUR COMMUNICATIONS BUREAU

### EMERGENCY COMMUNICATIONS CENTER



In 2011, all of the Hartford Police Department's Communications Center personnel completed certification training for Emergency Medical Dispatch operations. The completion of this departmental goal means that the Hartford Communications Center is now one of only three Public Safety Answering Points in the State of Wisconsin, and the only one in Washington County, certified by the Association of Public-Safety Communications Officials (APCO) International, to provide this enhanced service to the public.

Emergency Medical Dispatch is a systematic program of handling medical calls for assistance. The Hartford Police Department's Communication's Center Personnel are trained telecommunicators that will be using internationally recognized and locally-approved EMD Guide cards to quickly and properly determine the nature and priority of the call, to dispatch the appropriate response resources, and then give the caller instructions to help treat the patient until the responding Emergency Medical Service personnel arrive.

Guide card development and local implementation of this program were accomplished with the assistance and input of Hartford Fire and EMS, and Dr. Joseph James of Hartford's Aurora Medical Center.

The APCO Institute's Emergency Medical Dispatch Program is based on the National Highway Traffic Safety Administration's National Standard Curriculum for Emergency Medical Dispatch, and incorporates all of the current American Society for Testing and Materials (ASTM) International guidelines in a comprehensive EMD Package.

All Hartford Police Department Communications Center personnel have previously received certification training in CPR and the use of an Automated External Defibrillator (AED). That type of training is not regularly required for communications center personnel and not all agencies have chosen to pursue those certifications. However, based on the sheer volume of walk-in citizen contacts with our Communications Center, we believe that the potential for a medical emergency to occur in our lobby is definitely a realistic consideration.

HARTFORD POLICE DEPARTMENT

2011 ANNUAL REPORT

## FEATURED PROGRAM

### FIELD TRAINING & EVALUATION PROGRAM

The Hartford Police Department uses a Field Training System developed by Field Training and Associates of Ypsilanti, Michigan. Since 1999, I have had the privilege of supervising the Field Training Unit which consists of 8 certified Field Training Officers (FTO's) that are assigned to all shifts. Newly-hired officers are assigned to the unit for their first 16 weeks of employment where they are continually trained, coached and evaluated by a number of different FTOs. On their first day with the department, new officers are given the department's training manual which is the roadmap to their success. This manual contains, task sheets, which are outlines on how to handle specific types of calls for service; maps of the city that include layouts of apartment complexes; and written direction on what they need to do to succeed as an officer. During their training, the FTO's are constantly giving new officers scenarios where they are expected to use task sheets and their training to successfully handle the scenario. On other occasions, new officers are allowed to use these same tools to handle actual calls from citizens. As they move through the process, the new officers are gradually given more of the work until they advance to a "shadow" phase where they are required to handle 100% of the workload that a normal Hartford Officer would. Once they prove to the department that they can handle this workload, they are advanced to solo patrol for the remainder of their probationary period (1 year). All officers hired by the department since 1999 have gone through this process.



Sergeant Tim Hayes,  
Field Training Program  
Coordinator

The Field Training Process is one of the most important times for new officers as the things they learn and experience in this program help them develop the skills that they will use during the rest of their career. Since they are with an FTO, mistakes are made in a controlled environment where the FTO can step in and correct matters immediately before problems occur. This type of immediate feedback is essential as it allows a new officer to work through the problem and learn from his or her mistakes. The old saying that the only way you learn something is by doing it is the cornerstone of the Field Training Process.

One of the most rewarding parts of supervising this unit is watching newly-hired officers come in with little or no experience. During the 16 weeks, I am able to watch an officer develop from knowing very little about being a police officer to one that is able to go out and perform the duties that are expected from an officer working in this department. Some of the current officers who went through this process have reached the rank of Sergeant, Detective, and Police School Liaison Officer.

In 2010, we now have implemented a similar Field Training Process for newly-hired Communication Officers. As with the officers, newly-hired Communications Officers will now be able to learn using a structured system allowing the department to document their training and progress as they move through the program.

### HPD'S CERTIFIED TRAINING OFFICERS



(L-R) C.O. Snyder, P.O. Jagusch, Sgt. Zywicki, Det. Thickens, Sgt. Cummings, P.O. Wegner,  
P.O. Rohrer, P.O. Fassbender, P.O. Koester, and C.O. Jossart.

## FEATURED PROGRAM



Lieutenant Rod Lehl,  
Operations

### TRAFFIC ENFORCEMENT & ACCIDENT DETERRENCE

In 2008, the Hartford Police Department instituted a policy that led to an increase of time committed toward traffic enforcement activity by the Patrol Division. As a result, the city experienced a decrease in total property damage traffic accidents from 2008 – 2010 as compared to totals from 2005 – 2007.

As part of my Masters of Public Administration Program at U.W. Oshkosh, I conducted a study that examined the increased time commitment to traffic enforcement by officers of our department and its impact on property damage accidents in the City of Hartford.

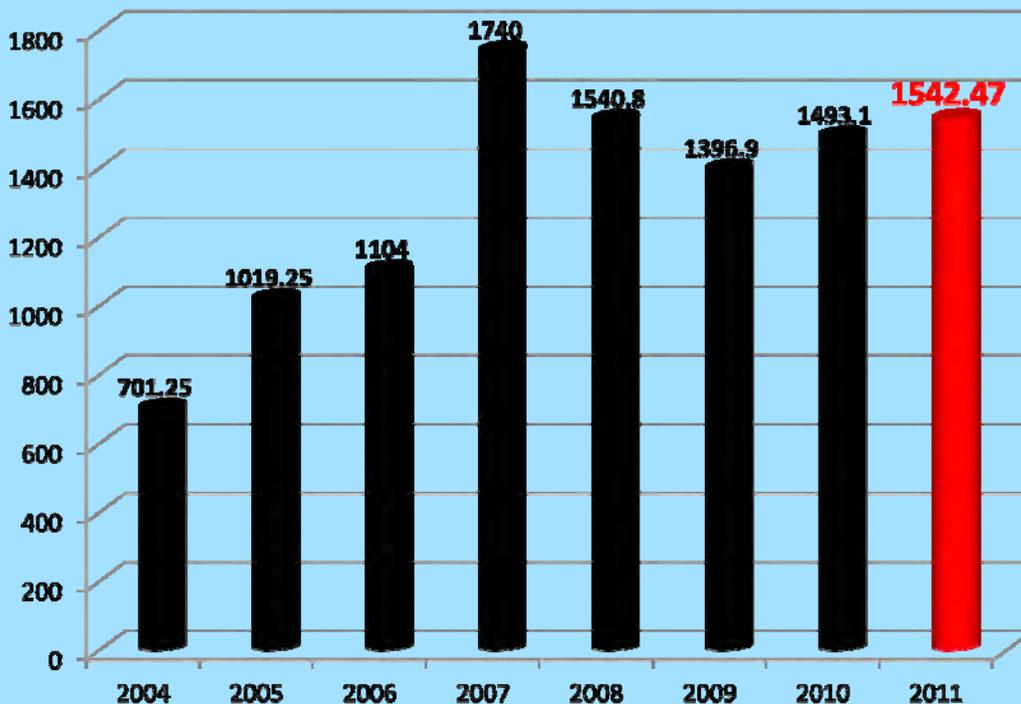
Previous studies in other jurisdictions focus more on the sheer volume of traffic stops and tickets toward accident reduction. This project expanded the view of enforcement through consideration of total time committed in the activity. This includes time conducting surveillance prior to stopping vehicles and time associated with conducting traffic stops and issuing enforcement contacts.

After controlling for several variables (weather, traffic volume, and the economy) that influence driving behaviors, the data showed that time commitment and accidents are related and that for **every 100 hours of traffic enforcement activity (surveillance, stops, and issuing contacts), property damage accidents are lowered by seven.**

The result may not sound like much, but the finding is statistically significant at ( $p < .001$ ) according to the analysis instrument used (Multi-Variable Regression). The result of ( $p < .001$ ) means that the probability of obtaining the same result simply by chance is less than one in one thousand.

## OUR ANNUAL OUTREACH TRENDS

### ANNUAL TREND OF COMMUNITY OUTREACH HOURS



### OUR COMMUNITY OUTREACH

The Hartford Police Department strives to be a proactive, progressive, and professional police department. We continue to seek out new and innovative ways to maximize our community outreach to all members of our city. Once again, it is important to stress that we do not undertake these activities “in addition to” the police services we provide, but rather in conjunction with all of them. These programs illustrate where the ideals of our Mission Statement “meet the street.”

We continued our departmental **bike patrol program** in the summer of 2011, and we were able to get at least one officer trained for the patrol on every shift in 2011. Staffing permitting, we assigned an officer to patrol the streets, alleys, and parks of our city on one of our patrol bicycles. The bike patrol was utilized for park saturation patrol, surveillance of problem areas, and monitoring traffic. The two original bicycles in our fleet were funded completely by community donations in 2006.

The **“Walk and Talk”** Program continues to be a staple in the way HPD provides services to our community. The value of this program is exceeded only by its simplicity. The Walk & Talk program involves our staff stopping at local businesses, parks, neighborhoods, and other locations throughout the city. The officers then leave their squad cars and take a walk. This gives the officers a chance to meet our citizens in a more personal way than the squad car can provide. It helps them develop one-on-one relationships with the people of Hartford, build community partnerships that will help us do our job more effectively, and improve the quality of life for everyone who lives here!

The **“Welcome Home to Hartford”** Program continues to be a very positive community based program for our Patrol Division. Our officers hand deliver a packet of community information to new residents in our community. These packets include information about the department, Hartford ordinances, snow removal, garbage pick up, and other helpful information about our municipal services. Since beginning this program, Hartford Officers have personally greeted hundreds of new households to our community. Equally as important, this endeavor gives our staff an opportunity to make the first contact with our new citizens a positive one.



The **“Adopt a School”** Program. In this program, our officers get out of their squads and stop at our schools. They spend time walking the halls, talking, and interacting with our school children in a positive setting. We believe that cultivating this type of positive relationship with the youth of our community will pay big dividends in averting future issues and building solid community partnerships with all members of our community.

The **Child Safe Program**. In this program, we provide free gun locks to citizens who want to maximize the safety of their firearms. This program is supported by the U.S. Department of Justice, the National Shooting Foundation, and the trade association of the firearms industry.

**Crime Prevention** remains a priority for the Hartford Police Department. As part of those efforts, we have sent staff members to specialized training to conduct residence security checks and to perform other crime prevention duties. It is our belief that the only acceptable offense is the one that never takes place.

## OUR COMMUNITY OUTREACH

The **Police School Liaison Program**. We have an officer assigned to Hartford Union High School during the school year. This officer serves as a resource to the school's staff and student body to facilitate the handling of police-related issues that may come up in that setting. This is a very successful program, and we hope to be able to continue our working relationship with the members of the school environment in the years to come.

The **Care Bear Program**. This program provides donated stuffed bears to children facing traumatic times. The generosity of the individuals sponsoring this program truly provides our officers with tools to help children in their time of need.



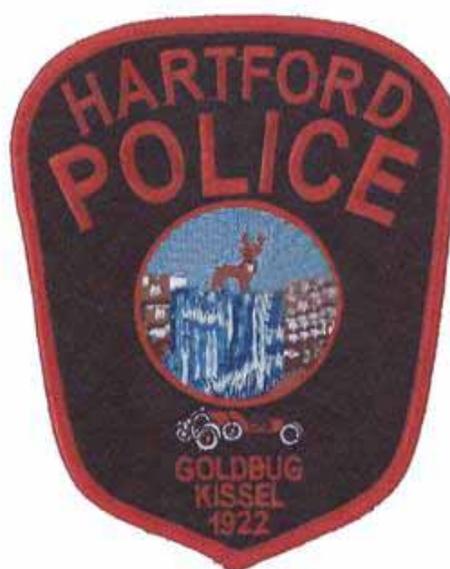
The **Combat Auto Theft (C.A.T.) Program**, and our **Operation I.D. Program**. The CAT Program is a voluntary program in which people can apply for stickers to place on their vehicle that signal their consent to be stopped by our officers if the vehicle is being driven during late night hours. This program is designed to address potentially stolen vehicle offenses, and speed up the apprehension of the offenders. The Operation I.D. Program involves the inscribing of a citizen's valuables with an identifying number that would facilitate the items' speedy identification and return should they ever be stolen. Both of these programs are done at no cost to the citizens who chose to participate.

The **Sex Offender Registration Program**. In this program our staff makes a residential visit to every registered sex offender in our city. They serve the individual with a form detailing the restrictions placed on their activities and ensure that they are in compliance with all their legal requirements. If an offender is determined not to be in compliance with their restrictions, charges against them are referred to the district attorney's office. This program is not required by law, but we see it as an additional way to prevent potential criminal activity in our city.

Our department continued our partnership with the Waukesha County Technical College by accepting another **Police Interns from their Criminal Justice Program**. This gives us an opportunity to help those individuals who are pursuing a career in law enforcement, and the knowledge we share will benefit the communities where these interns ultimately find jobs!

The **Citizen's Police Academy Alumni Association** continued to be a valuable part of our community outreach efforts. The members of this group sponsored a booth at the 2011 Maxwell Street Days event and have volunteered to help at many worthy causes throughout the year!

Finally, the Hartford Police Department continued our affiliation with the **"Test My Teen Program."** This service provides parents with an affordable way to test their teens for drug abuse. This can help families deal with these issues before they become criminal matters.



HARTFORD POLICE DEPARTMENT

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## FOR THE RECORD



Officers Erik Engebretsen, Pat Beine, and Troy Fassbender received Life Saving Awards in 2011.



Communications Officer Barb Dudec received a Commendation for her years of dedicated service to our department and our community.



Officer Nate Dorn was recognized as the Officer of the Year for his work on the department's new Canine Program.

## CITIZEN AWARDS



Citizens Police Academy Alumni Association members Don Macomber and Claudia Kollenbroich received Citizen Commendations for the tireless volunteer efforts throughout 2010.



## FLEET NEWS

In 2012, the Ford Motor Company discontinued the Crown Victoria Police Interceptor. Unfortunately, this also meant that there would be additional costs involved in outfitting the new "Police Interceptors," not only with regard to equipment but it also affected our graphics package. In 2007 we transitioned from a basic blue on white graphics package to a black and white squad package that incorporated the black and orange colors and the Oriole logo of the Hartford Union High School to reflect our commitment to community based policing. Given the significance of the "Black and Orange" color scheme here in Hartford, we have been able to develop a graphics package to take advantage of a one-color squad package that saves the extra expense involved with a black and white unit. We have already received a lot of positive feedback on the new designs, and we look forward to having them hit the streets in 2012!



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## HARTFORD POLICE DEPARTMENT

### HPD'S WEBSITE REACHING THOUSANDS



Hartford Police Department  
Hartford, Wisconsin

EMERGENCY 9-1-1

One of our department's core values is Openness and Accountability. Our department strives to conduct our affairs publicly and to remain accessible to the public as much as possible. It is our desire to maintain open and effective lines of communications with our citizenry. You will see the thread of our commitment to this value demonstrated throughout this report and in our daily operations.

Our department upgraded our website in 2007 to make it more informative and "user friendly." Since that

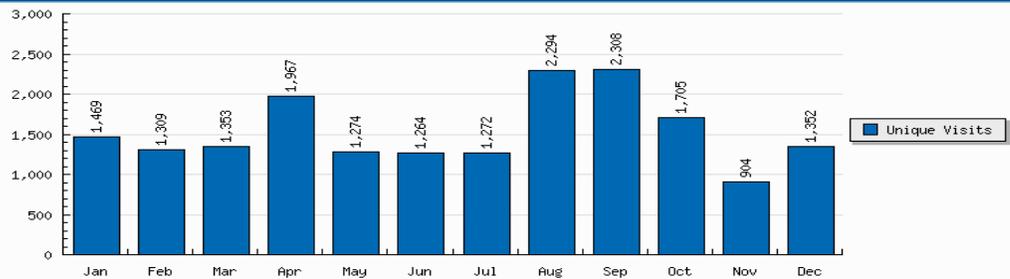
time, important information regarding our department's operations, programs, informational releases, employment opportunities, monthly operational summaries, and a variety of other important resources have been readily available to the public through that website. We believe that this technology medium has really enhanced our goal of maintaining free-flowing lines of communication with the people of Hartford.

According to our service provider, our page had an average of approximately 1,539 "Unique Visits" in the

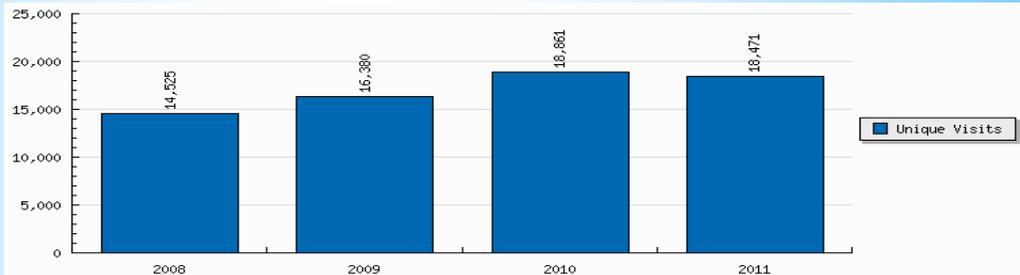
average month during 2011. That would be roughly equivalent to having about 11% of our population visit us in a given month.

Since 2008, we have seen steady annual use of the website averaging over 17,000 "Unique Visits" a year. Statistically speaking, those visits illustrate the website's ability to reach a group of people about the size of Hartford's entire population, plus about 20% more, with the important and timely information we post on our page! Come and see for yourself at <http://ci.hartford.wi.us/Police>

#### MONTHLY WEBSITE VISITS IN 2011



#### ANNUAL WEBSITE VISITS 2008-2011



# PUBLIC INFORMATION UPDATES



In 2011, the Hartford Police Department was forced to abandoned our previous mass community notification system due to new charges for the use of the service. Fortunately, we were able to take advantage of the social networking capability of Facebook. We have been able to reach far more members of our community then ever before through this cost-free medium. We have averaged over 550 views a month since bringing this service online. Here is what people are saying about this new service!

**Lisa Booth Dunwiddie** “Thanks for all the updates of what’s going on in Hartford! I love the updates and I think it will make everyone just a little more aware.” (November 4 at 6:41pm)

**Michael Meyer** “I think this is a wonderful tool to keep the public informed as to the policing actions taken by the police department. It gives a sense of security knowing that officers are out there doing a wonderful job to Protect and Serve.” (October 26 at 5:39pm)

**Debi Karn Zimmel** “We will be moving to Hartford soon and I really like this feature... Thanks!” (October 25 at 10:17pm)

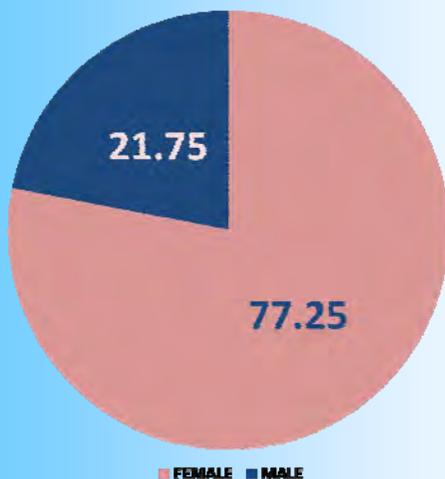
**Sam Sommers** “I think it’s great the Department is putting information on here to let the community know, Great Job to all of you! (October 25 at 2:44pm)

**Andrea Ray** “Awesome!!” (October 13 at 4:00pm)

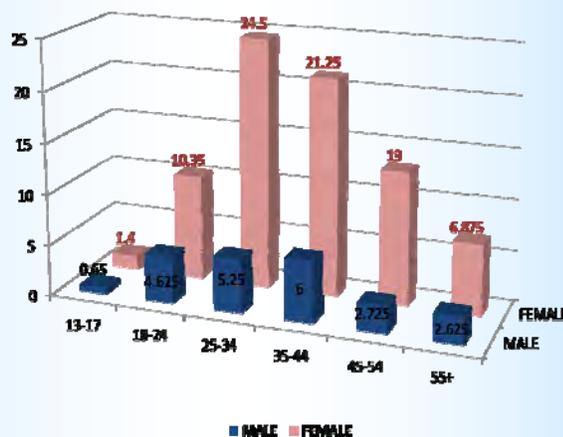
**Dawn Sadowski Dyson** “Finally!” (October 24 at 2:58am)

## HPD’S FACEBOOK “REACH” DATA

Facebook “Reach” Gender Demographics



Facebook “Reach” Demographics by Age/Gender



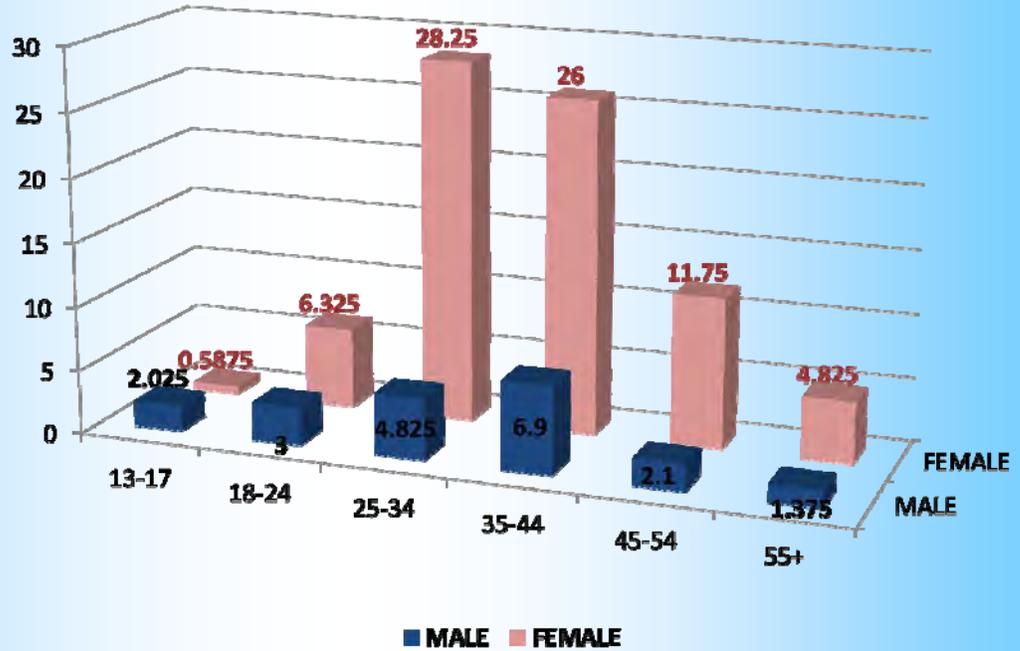
HARTFORD POLICE DEPARTMENT

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## HPD'S FACEBOOK USER "LIKE" DATA

Since opening our Facebook page to share important information with our community just four months ago, almost 400 people have "Liked" the page, indicating they approve of the resource and/or its specific content. Below is a snap shot of our Facebook pages "Like" data. These "Likes" come from our city, across the country, and even as far away as Canada, the Dominican Republic, and Ghana!

Facebook "Like" Demographics by Age/Gender



## HPD'S JOINS TWITTER IN 2011

This was the year that we decided to go a little deeper into the "information tidal wave" and establish a Twitter account for the department's official use. With this service we are able to "Tweet" brief pieces of information that people can "follow" and have streamed right to their email or cell phones.

The use of this type of information sharing media provides the public with virtually instant access to critical information as soon as it is released. It is our hope that by using this and other established and innovative information sharing approaches we can make our community even safer! "Follow" us TODAY!



## 2011 CASH FOR "CASH" PROJECT

On January 17, 2011, the Hartford Police Department undertook a fundraising campaign to bring a police canine unit to Hartford. After writing a grant request to the Windhover Foundation of the Hartford Quad Graphics, they agreed to offer a matching grant of up to \$45,000.00 to help us get the program started!

From that point forward local civic groups, clubs, businesses, and individuals began to "chip in" to help us reach our goal. Twenty dog house donation boxes were put out around the city, mailers were sent out with utility bills, the Hartford Rotary Club held a golf outing, and the Hartford Chamber of Commerce and the Kettle Moraine Lions Club donated a portion of their annual \$10,000.00 Giveaway fundraiser to help the cause. When those funds were combined with the generous matching grant from Quad Graphics...we had not only reached the \$90,000.00, but exceeded it by raising \$102,354.14! In other words, the Hartford Police Department will be able to add the services of a police canine to our enforcement capabilities, and **the initial expense will cost the Hartford Taxpayer exactly \$0.00.**

We anticipate placing "Officer Cash" and the police canine unit into service in early 2012. Cash will be a drug detection dog with tracking training. Officer Nate Dorn will be trained as Cash's handler. **Thank You, Hartford!**

### MAJOR DONORS



**Major Cash for "Cash" Donors (Over \$500.00):** Back Row L-R: Barb Laabs and Eric Bast, Hartford Chamber of Commerce; Scott Henke, Kettle Moraine Lions Club; Brian Priestaf, CDM Tool & Mfg. Co. Inc./Hartford Rotary Club; Arlyne Koelsch, Hartford Lioness Club; Bill Noennig, Hartford Lions Club; Marde Zimmermann, Hartford Women's Club; Adrienne Behn and Joel Clark, Walmart; Karen Christianson and Timothy Algiers, O'Meara Law Firm, LLP; Nathan Dorn, Personal Contributor/Hartford Local 1432A; David Groves, Personal Contributor, **Front Row L-R:** Dorothy and Kenneth Krescheck, Personal Contributors; Tom Griesmer, Hartford Local 1432; Mitchel Kraemer, Hartford Police Explorer Post 9910. (Major Donors not pictured: Susan Schulteis, Personal Contributor; Gary Wendorf, Hartford Finishing, Inc., and Girl Scout Troop 2119).



**Squad 9—HPD's K-9 Unit Coming in 2012**

### OUR FACILITY REMODELING PROJECT

As reported in previous Annual Reports, the long-standing issue of the department's need to address our existing facility deficiencies remained a topic of concern in 2011.

In the year 2000, the planned useful life of our current facility expired. The next time the project was officially addressed was in 2005 in the city's "Facility Maintenance Program 2006-2015" report, that included a police department remodeling project. In 2007, the Common Council adopted a comprehensive Facilities Management Plan that laid out a map to move forward on the project in 2009 and 2013.

After over eleven years of consideration, research, and planning to address these critical facility infrastructure needs, the Common Council authorized some substantial steps in 2011. A formal Work Study Group, comprised of a cross section of public and private sector stakeholders representing all corners of our community, was assembled to begin the work in earnest. The Work Study Group was chaired by Mr. Terry Wendorff, President of Sno-Way International, and was comprised of Chief Groves, Captain Horvath, Administrative Assistant Moratz, Mr. Justin Drew, Director of Planning and Zoning; Pastor Doug Livingston of First Congregational Church; Ms. Barb Laabs of the Hartford Chamber of Commerce; Mr. Richard Fehr, president of the Hartford Police and Fire Commission; Mr. Matt Schwechel, of the First Bank Financial Centre; Mr. Brian Wirth, Building Maintenance Supervisor; 2nd District Alderperson Jim Core; 3rd District Alderperson Bob Jewell; and Mr. Steve Peterman of TWP Architects. This group of people spent literally hundreds of hours touring police facilities, researching design alternatives, and educating themselves on the integral functioning of modern police facilities.

During the months this Work Study Group spent dealing with this issue, they addressed a list of specific considerations that the Common Council had directed them to research and report back on their findings. In a special session of the Common Council's Capital Improvement Project's budget workshops, the group presented its findings. The Work Study Group presented three project design alternatives, each of which were also presented with consideration of additional design alternative considerations that had been specifically requested by the council.

Ultimately, the Common Council unanimously adopted an amended design plan that combined aspects of two of the group's final remodeling plan proposals. The plan calls for work to begin on architectural/engineering tasks in mid 2013, and for the remodeling work on the existing city hall building to begin in 2014. The council's plan also calls for the police departments needed parking addition, as well as other portions of the project, to be completed within a few years of the main remodeling project's completion.

The tireless efforts of the Work Study Group and the decisive action of the Common Council have resulted in an operationally realistic and financially responsible solution to address this long overdue need.

The much needed renovation and expansion of the Hartford Police Department is already eleven years overdue, but **there is light at the end of the tunnel!**

### SPECIAL THANKS



We would also like to remise if we didn't offer a special thanks to the Saukville, Cedarburg, Greendale, Oak Creek, Middleton,



and Watertown Police Departments and their staffs. These departments opened their doors to our

group, took the time to show us around, and candidly discussed the things that worked well

at their facilities and the things that didn't. Their input was invaluable to our group's work.

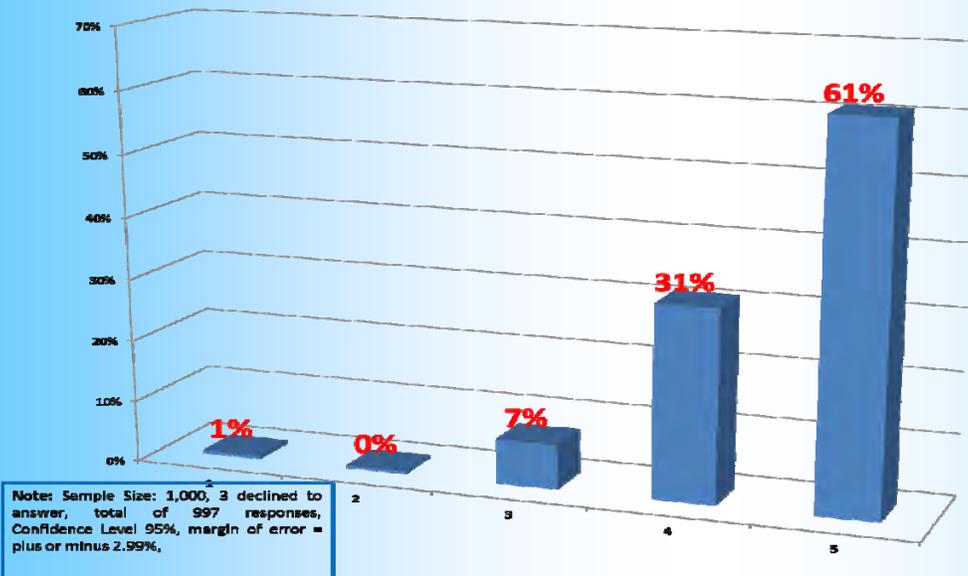


## 2011 COMMUNITY OPINION SURVEY

As part of the preparation done to bring the Common Council as much relevant information as possible to assist them in dealing with this important decision, the department compiled a brief three-question survey to gauge real-time public opinion on the topic. The survey was primarily conducted by Hartford Police Explorers and Citizen Academy Alumni volunteers, and a random sample of Hartford area residents were contacted using our local phone book. Between July 5th and August 17th we contacted 1,000 people and obtained their input on these issues. Every person asked to participate in this survey was advised that they were free to decline to answer any or all of the questions if they chose to, and that no personal information was being conducted on the individual residents being contacted.

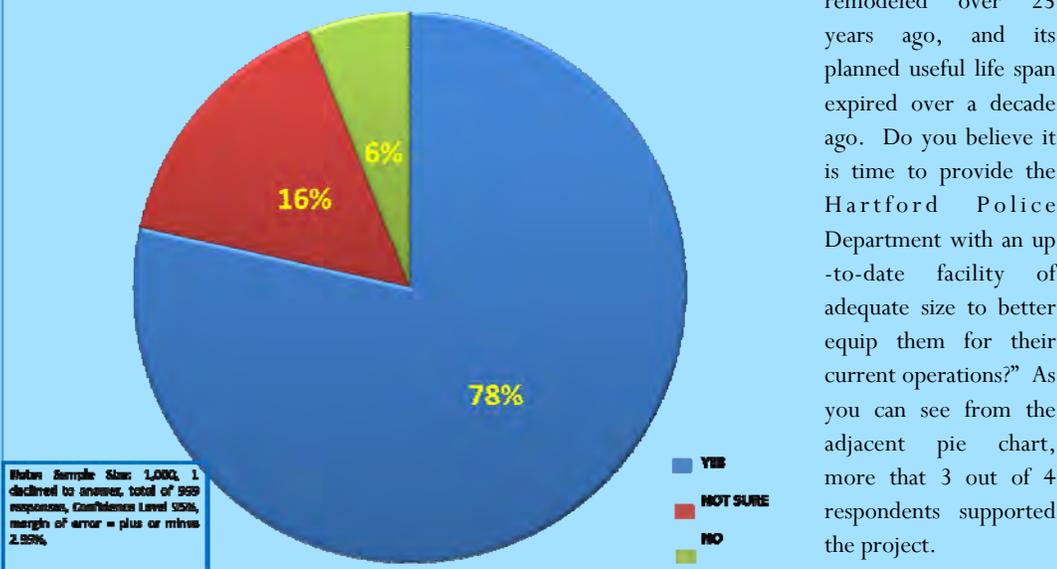
The first question these citizens were asked was to rate the Hartford Police Department's overall performance on a scale of "1" for poor to "5" for excellent." The chart below illustrates that about 92% of the respondents rated our performance in the "4" to "5" range.

**Question 1: Citizen Responses**



The second question the respondents were asked was, "In 2007, the City of Hartford adopted a plan to remodel the City Hall Building to accommodate the space needs of the police department. The current

**Question 2: Citizen Responses**

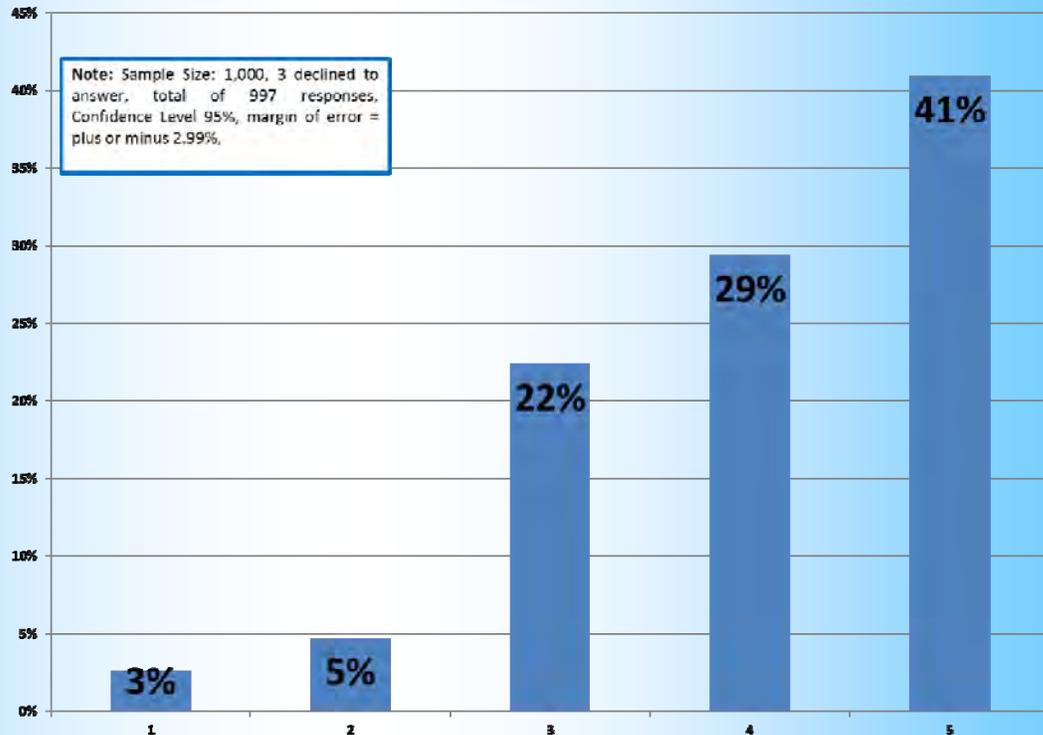


police department was remodeled over 25 years ago, and its planned useful life span expired over a decade ago. Do you believe it is time to provide the Hartford Police Department with an up-to-date facility of adequate size to better equip them for their current operations?" As you can see from the adjacent pie chart, more than 3 out of 4 respondents supported the project.

## 2011 COMMUNITY OPINION SURVEY

The final question the survey participants were asked was “Please rate the importance you believe the City of Hartford should place on addressing the facility needs of the Hartford Police Department on a scale of “1 to 5.” “1” being “no more important than other projects,” or “5” indicating you believe it is “Extremely Important.”

### Question 3: Citizen Responses



### OUR WORK STUDY GROUP



Top Row L-R: Terry Wendorff, Brian Wirth, Barb Laabs , Richard Fehr, Bob Jewell, Jim Core

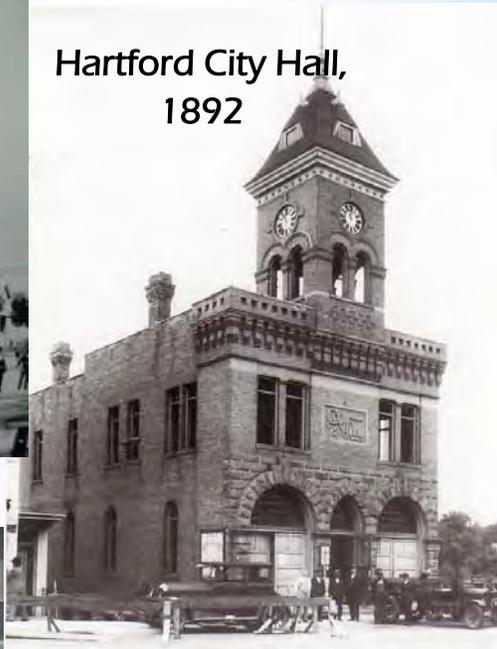
Bottom Row L-R: Matt Schwechel, Doug Livingston , Administrative Assistant Moratz, Captain Horvath, Chief Groves (Not Pictured: Justin Drew)

A LOOK BACK FROM 2011

Hartford City Hall,  
1891



Hartford City Hall,  
1892



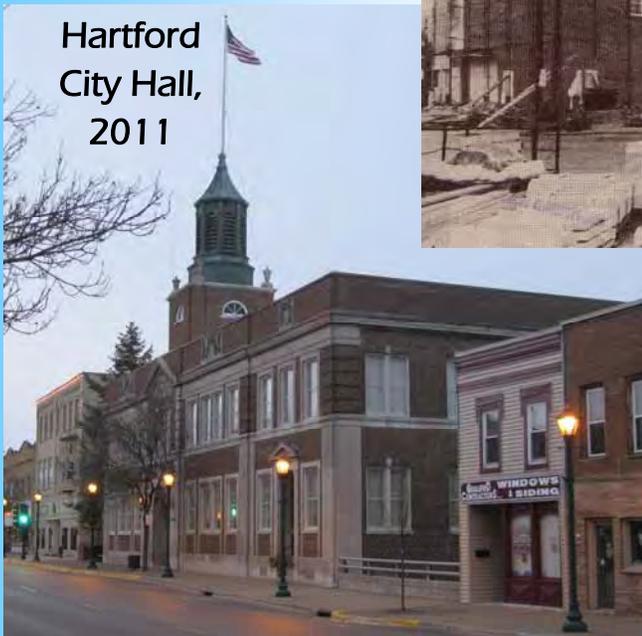
Hartford  
City Hall,  
1950



Hartford City Hall,  
1985



Hartford  
City Hall,  
2011



HARTFORD POLICE DEPARTMENT

2011 ANNUAL REPORT

## A LOOK BACK FROM 2011

### “Hartford Police Chief Says Young Generation Not Bad” (As it appeared in local papers on November 30, 1934)

“Whatever is true of the remainder of this little old world, Hartford is a good city and its young people are unusually good and commendable. This optimistic verdict has been pronounced by none other than Hartford’s Chief of Police, John Murray. The possessor of a penetrating eye, a loud voice and a post inculcated to bring fear, Mr. Murray might be inclined to note only the evil in present day life, and especially in the community in which he holds forth.

Such, however, is not the case, instead of seeing only wicked elements in his community, Mr. Murray observes much that is good. Hartford has unusually worthy citizens he says. Also, the young people here are a good crowd. Indeed harking back to his own days, Officer Murray is lead to think that the boys of this generation are a decided improvement upon those of the past.

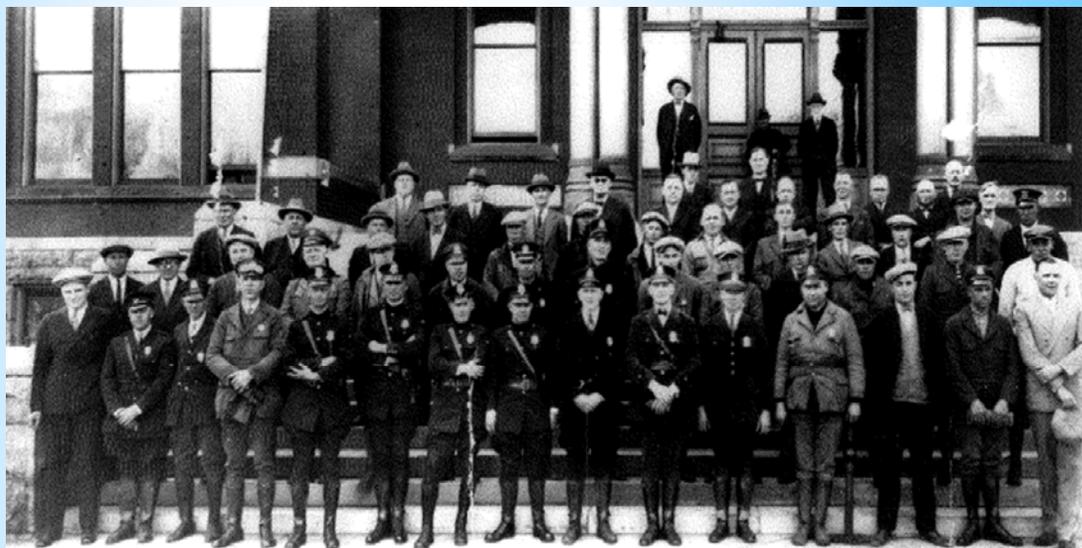
Talking of boys, that some of the youngsters incline to petty larcenies he confesses. The thing to do he states, is to catch them and curb them while their misdemeanors are small. If apprehended and given a good fright while young at the game, the erring youth usually relinquishes his wrong doing and subsides into the beginning of good citizenship.

The security of the city and the prevalence of little that is reprehensible Mr. Murray attributes to the good citizenship and fine cooperation of the older people in Hartford. The business men and the better classes are always ready to lend a hand, says Murray, in maintaining order, and in laying bare any offenses or misdeeds that may have been committed.

Watching the citizens wend their way on Sunday morning to the various churches, Mr. Murray has come to the conclusion that Hartford is decidedly a church town; and the devotion of the people to their churches has resulted in a worthy type of manhood and womanhood.”



Chief John J. Murray,  
Hartford Police Department  
1923-1944



COUNTY-CITY-POLICE OF WASHINGTON COUNTY 1927  
ARTHUR RADKE

# Know Your City Officials

**CITY OF HARTFORD**  
Wisconsin



Clement Mueller  
CHIEF OF POLICE



Muslin Bernd  
MAYOR - CITY OF HARTFORD



James Groger  
ASST. CHIEF OF POLICE



Officer Richard Walrabenstein



Officer John Falwider



Officer Bernard Day



Officer Robert Bonn



Officer Delor Schraufnagel

Hartford  
Police  
Department,  
Circa late  
1950's



George A. Reid, the second  
Hartford Law Enforcement  
Officer with the title "Police  
Officer", tour of duty from  
December 21, 1906 to June 1,  
1923



Police Officer Madison Vincent, tour  
of duty from May 20, 1910 to  
January 23, 1920



HARTFORD POLICE DEPARTMENT

# 2011 ANNUAL REPORT

## A LOOK BACK FROM 2011



“Hartford’s Police Department took on the aspect of radio station last week when installation of the two-way radio system began. Chief Harold Emmer operates a remote radio inside the station, also located in city hall. Another remote control unit is located at the power house and the patrol car and the rural area fire truck units. The time saver will be an asset to gain efficiency.”

Circa 1952

## New Service Will Start In Hartford Next Year

Hartford will soon have a 24-hour answering service for receiving both police and fire calls. The institution of the 24-hour service was approved by the City Council upon the recommendation of the Finance Committee. There was one no vote on the subject.

The installation of the service, which will be near January 16, will require the hiring of six part time workers by the Police and Fire Commission. New uniforms and badges will be purchased for the new workers as they will be staffing the Police Department during the night hours when a regular policeman is not on duty there.

The use of the part time workers, who are on Social Security, will reduce the cost of the added night time service by approximately \$10,000.00. One extension telephone will have to be installed in the police department for this service.

Currently, police calls at night are received by the Sheriff's Department in West Bend and they in turn contact Hartford's squad cars by radio. Fire calls at night are answered by Lillian Westberger at 73 N. Main st.

A complete explanation of workings of the new service and the reasons that the service is necessary will be presented next week.

Local Papers, Circa 1966



**RIBBON-CUTTING**— Mayor James Core handled the scissors to officially mark the opening of the new communication center at the Hartford Police Department last week as members of the city council and other area officials looked on.

## A LOOK BACK FROM 2011

### City Buys Set New Jail Cells.

At a recent meeting the Hartford City council voted to buy jail equipment screens, and hat and coat racks. The items for this purchase are as follows: Three cells for the jail, two sheet-iron doors reinforced with angle-iron, .

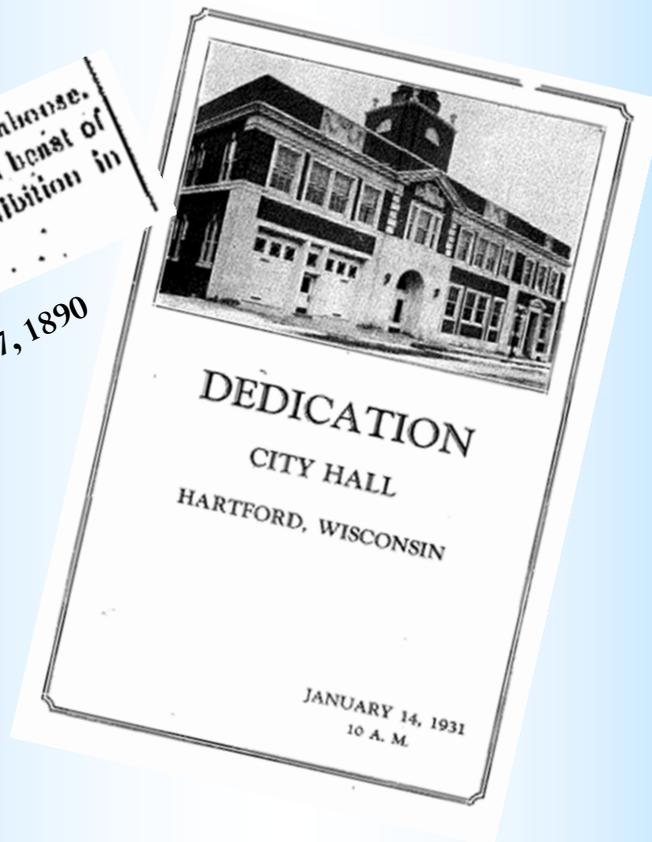
Action of the Hartford Common Council, December 19, 1930



Scale Model of 1930's HPD Lock Up

-Hartford now has a calaboose.  
Who will be the first to make a beast of  
himself and be placed on exhibition in  
the iron cage?

Local Papers, Circa June 27, 1890



HARTFORD POLICE DEPARTMENT

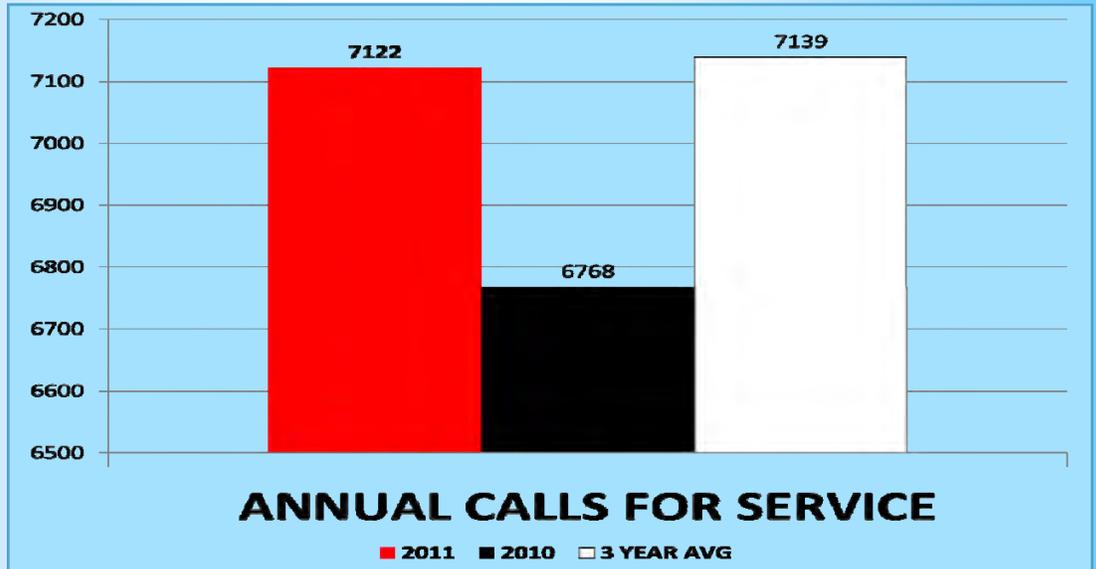
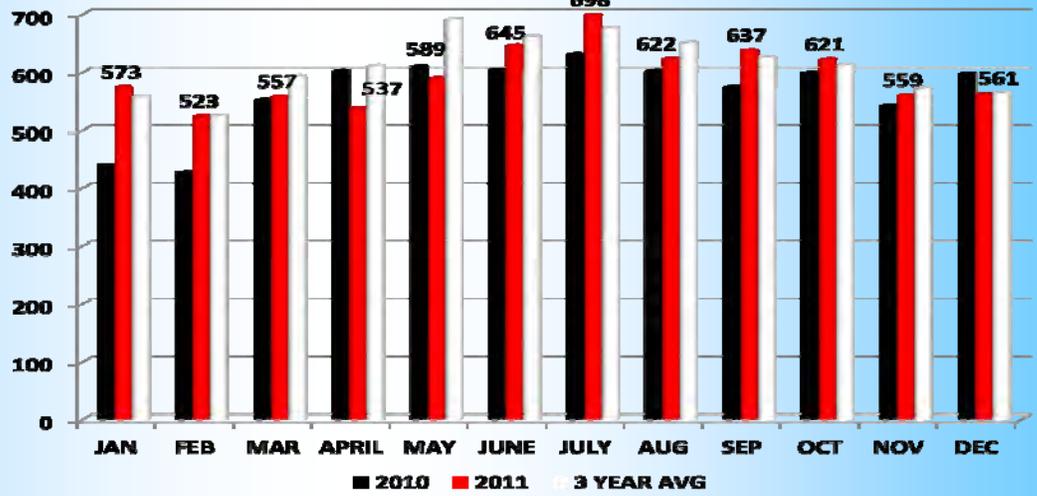
# 2011 ANNUAL REPORT

# 2011 ANNUAL REPORT

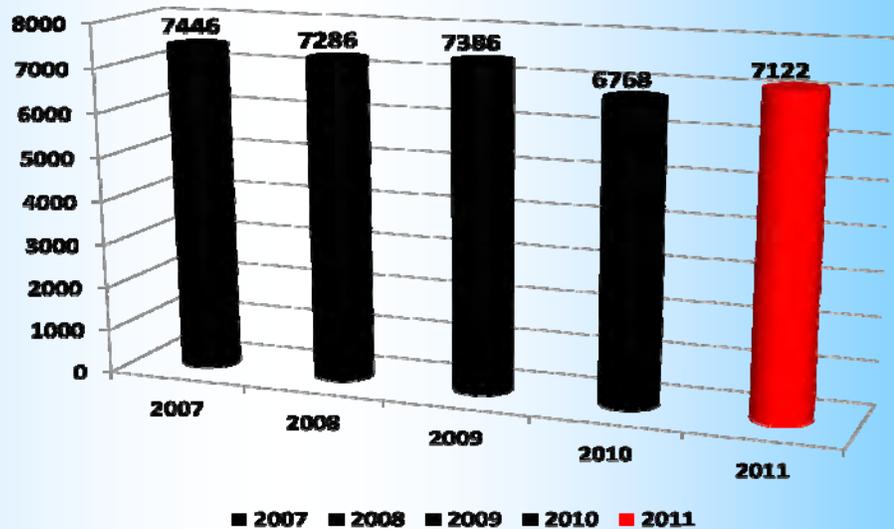
HARTFORD POLICE DEPARTMENT

## 2011 STATISTICAL DATA

**CALLS FOR SERVICE ANALYSIS  
2010 VS. 2011 VS. 3 YEAR AVERAGE**

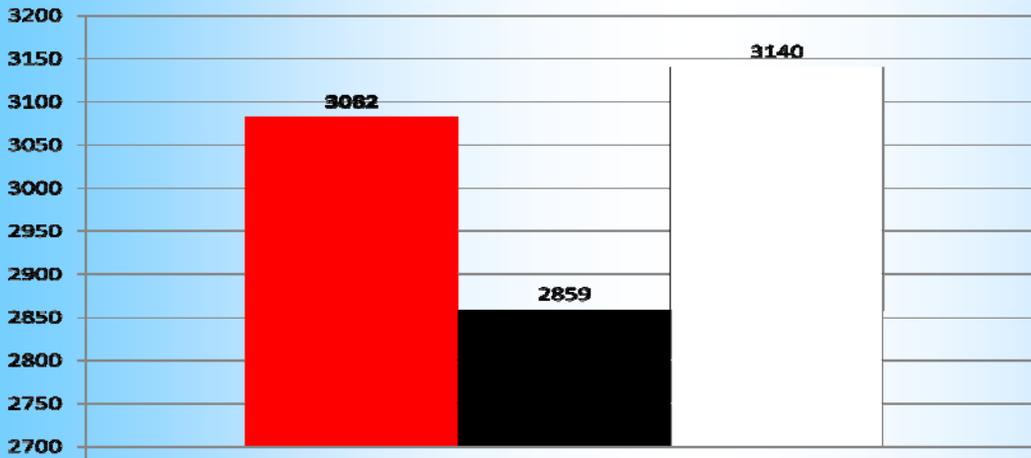
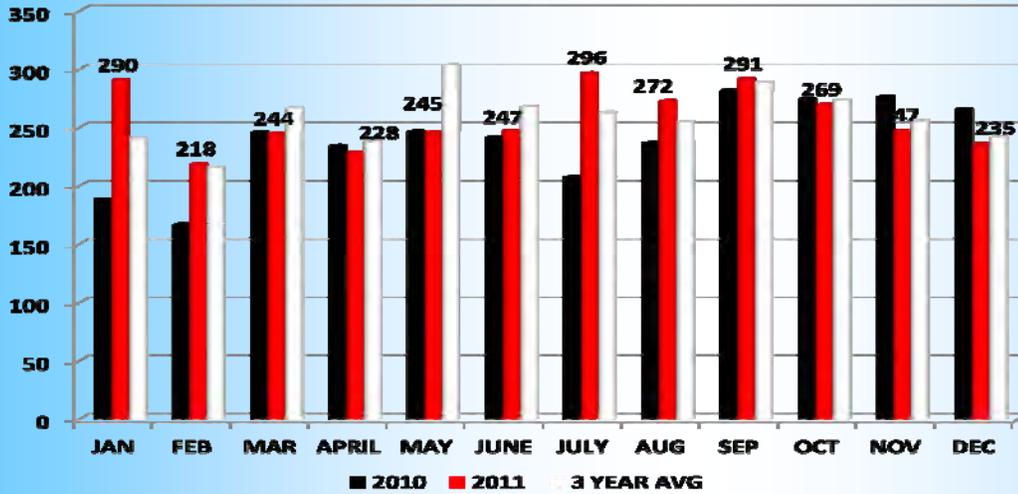


**CALLS FOR SERVICE  
5 YEAR TREND**



## 2011 STATISTICAL DATA

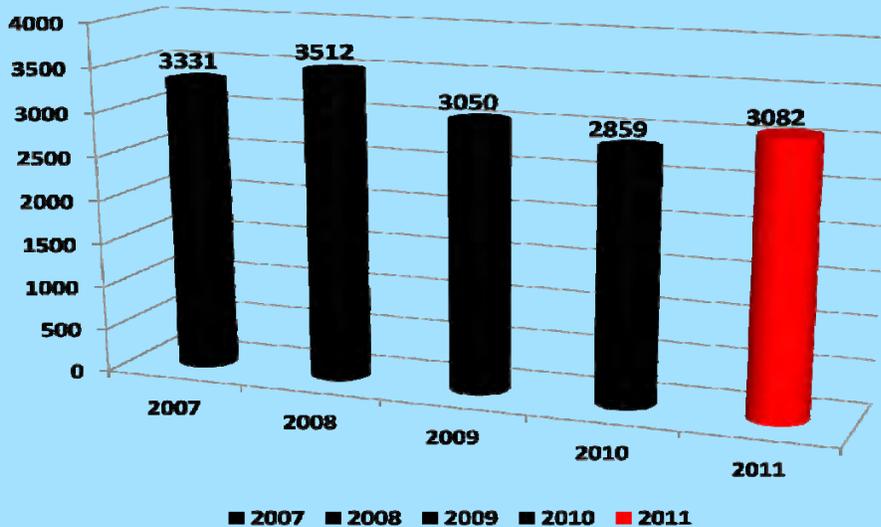
### COMPLAINTS FILED ANALYSIS 2010 VS. 2011 VS. 3 YEAR AVERAGE



### ANNUAL COMPLAINTS FILED

■ 2011 ■ 2010 □ 3 YEAR AVG

### COMPLAINTS FILED 5 YEAR TREND



HARTFORD POLICE DEPARTMENT

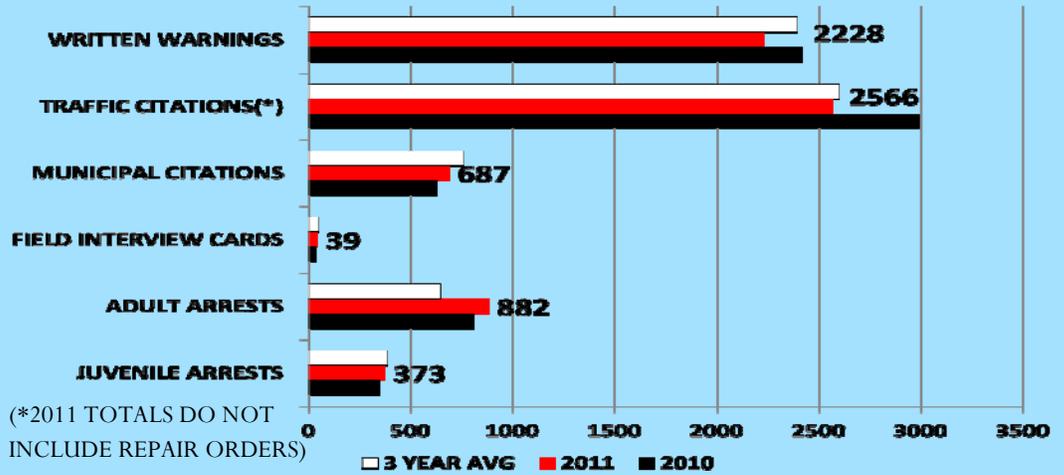
# 2011 ANNUAL REPORT

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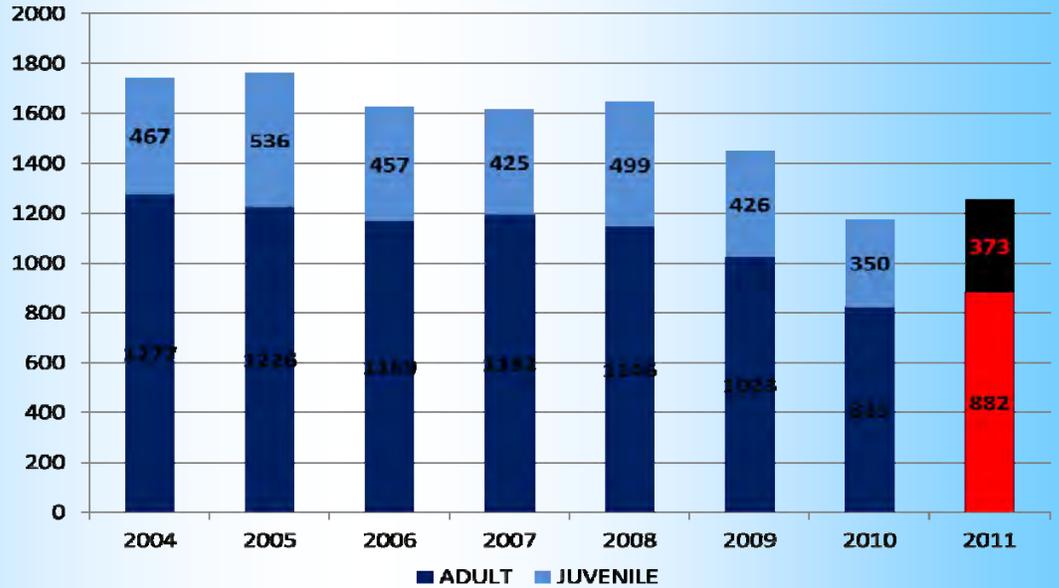
HARTFORD POLICE DEPARTMENT

## 2011 STATISTICAL DATA

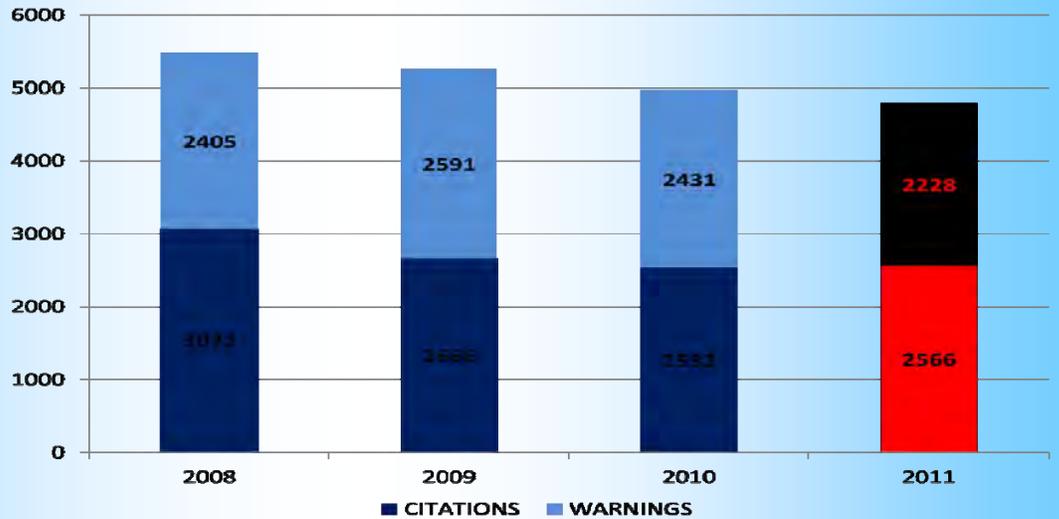
### OTHER ACTIVITY MEASURES 2010 VS. 2011 VS. 3 YEAR AVERAGE



### HPD'S ANNUAL ARREST TOTALS

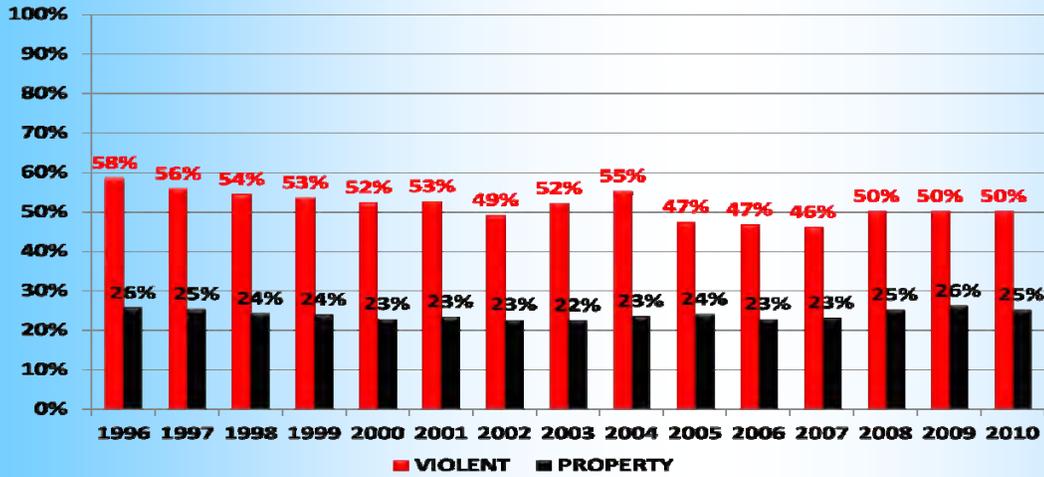


### HPD'S ANNUAL CITATIONS/WARNINGS TOTAL TRENDS

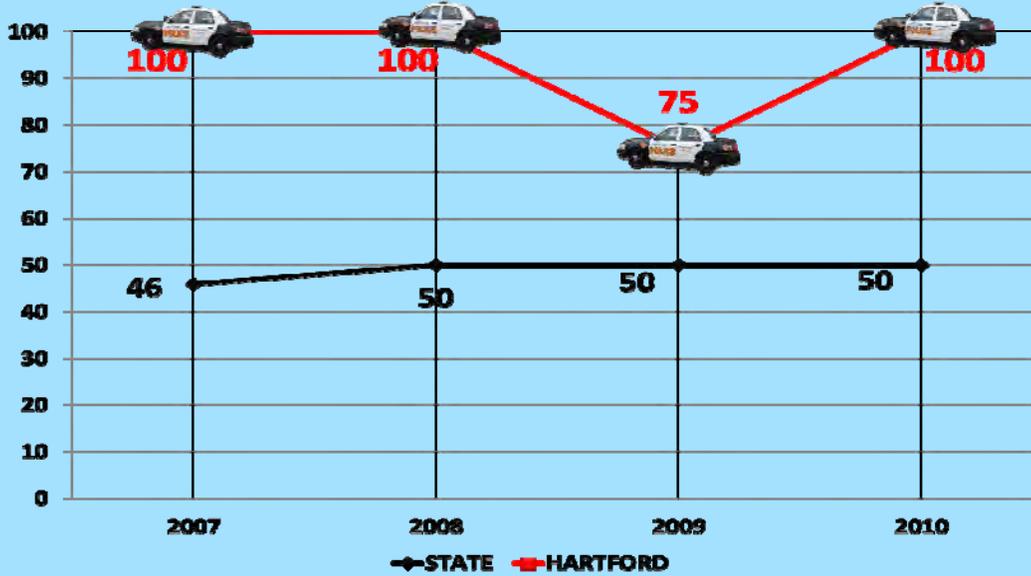


## 2011 STATISTICAL DATA

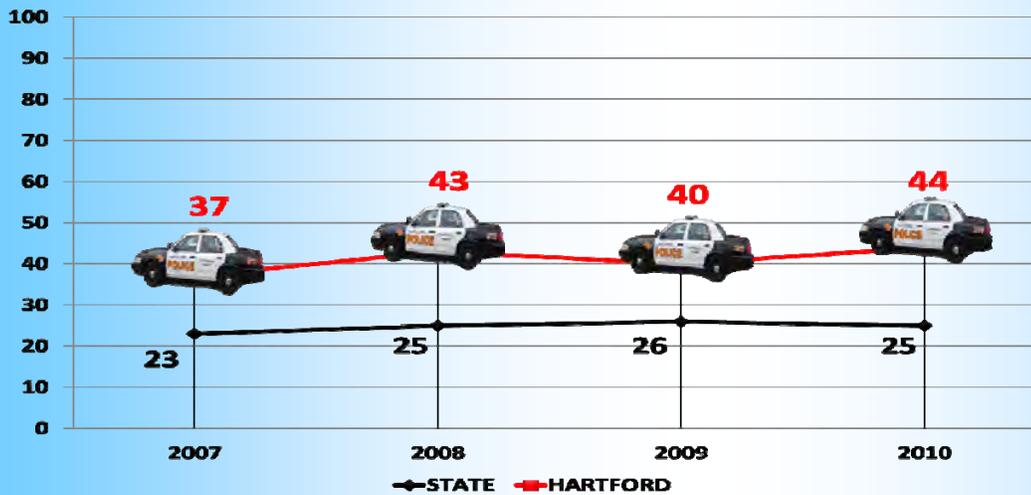
### WISCONSIN STATEWIDE HISTORIC CRIME CLEARANCE RATE TRENDS



### VIOLENT CRIME CLEARANCE RATE TRENDS: STATE OF WISCONSIN AND CITY OF HARTFORD



### PROPERTY CRIME CLEARANCE RATE TRENDS: STATE OF WISCONSIN AND CITY OF HARTFORD

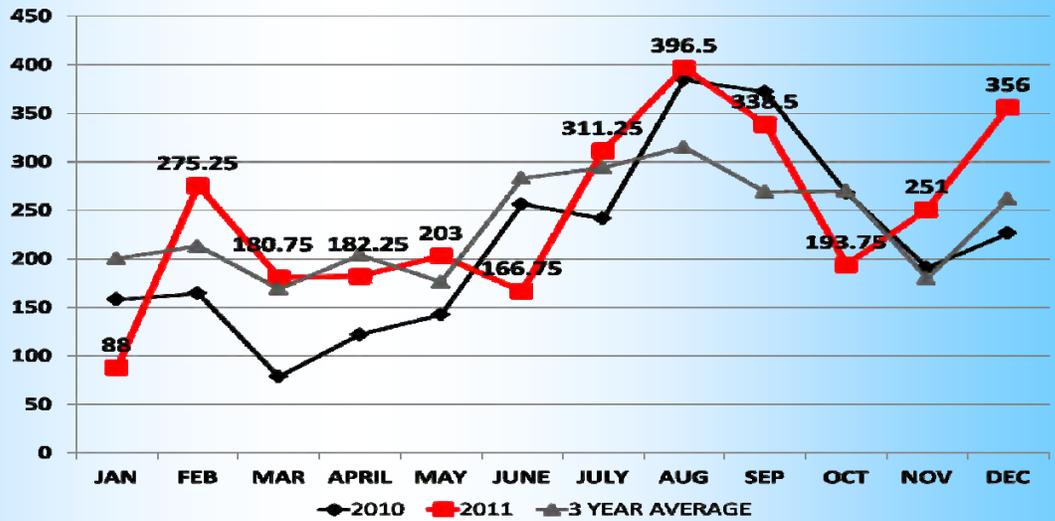


HARTFORD POLICE DEPARTMENT

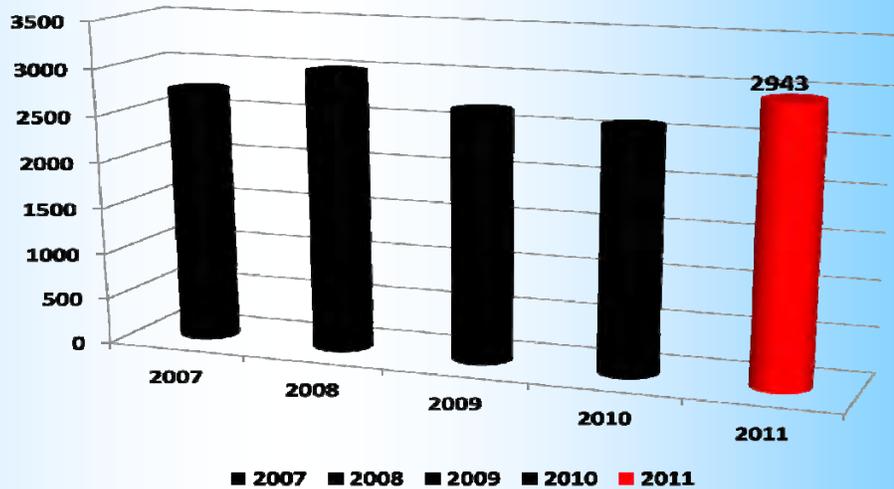
# 2011 ANNUAL REPORT

## 2011 STATISTICAL DATA

2011 OVERTIME ANALYSIS



ANNUAL OVERTIME  
5 YEAR TREND



### FLEET MILEAGE VS. THE COST OF GAS

In the preparation of our 2011 budget, we had anticipated gas costs to run approximately \$3.25 per gallon for the year on average. However, as the year unfolded there was a good deal of time that the price per gallon exceeded those projections. In fact, according to “gasbuddy.com” the average price for a gallon of gas in the Milwaukee area peaked on May 4th at \$4.18 per gallon.

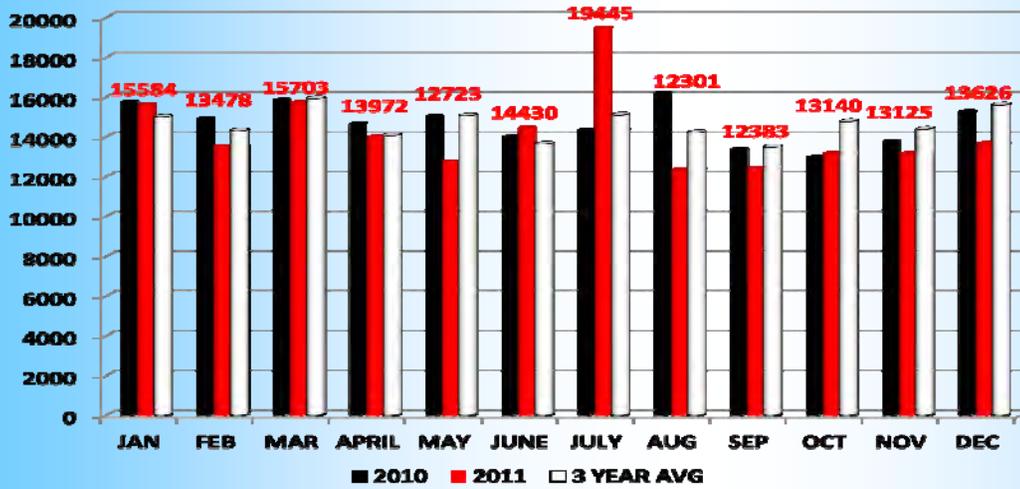
In an attempt to mitigate these unforeseen expenses, we turned to strategic deployment of personnel through two officer squad assignments when staffing permitted, to increased walk and talk activities, and a variety of other “tweaks.” It is important to note, we did not feel that we could compromise the coverage we provide our community through the “Every Street—Every Day” Program, and that initiative continued throughout 2011.

We were able to reduce our total annual fleet miles by roughly 7% in 2011 through these measures!

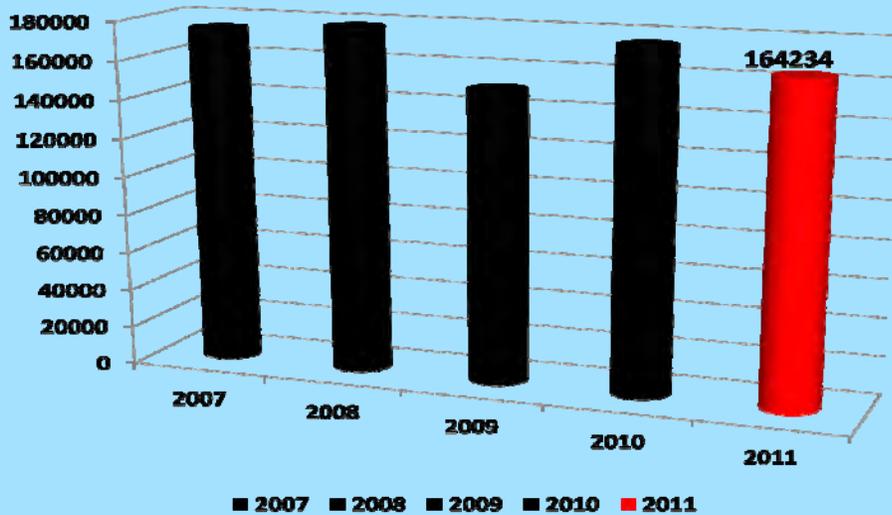


## 2011 STATISTICAL DATA

**FLEET MILEAGE BY MONTH  
2010 VS. 2011 VS. 3 YEAR AVERAGE**



**ANNUAL FLEET MILEAGE  
5 YEAR TREND**



HARTFORD POLICE DEPARTMENT

# 2011 ANNUAL REPORT

HARTFORD  
POLICE  
DEPARTMENT

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Hartford, WI 53027

Tel: 262-673-2600

Fax: 262-673-8302

Website:

[ci.hartford.wi.us/Police](http://ci.hartford.wi.us/Police)



COMMUNITY  
PROUD!



***“Teamwork is the ability to work together toward a common vision. The ability to direct individual accomplishments toward organizational objectives. It is the fuel that allows common people to attain uncommon results.”***

Author Unknown

**A SPECIAL THANKS!**

We would also like to say a special thank you to the Hartford Citizens Academy Alumni Association for thinking of us this year. Their group volunteered their time and resources to give our squad room a badly needed paint job in 2011! This is a group of folks who make themselves available on a regular basis to volunteer at department and community functions throughout the year. We are very grateful for these members of the HPD Family!

